

# Northeast Health Partners Program Improvement Advisory Committee (PIAC) Wednesday, October 28, 2020 | 10:00-11:30 AM

### Joining the Meeting:

Web: https://us02web.zoom.us/j/8356830901 à Password: topaz

By Phone: (669) 900-6833 à Meeting ID: 835 683 0901 à Call-In Passcode: 301212

### **Meeting Materials**

1) Agenda; 2) July 2020 draft minutes (need approval); 3) Meeting schedule for FY2020-2021; 4) KPI Data Overview (PowerPoint), 5) Statewide PIAC Slides (overview)

	PIAC Voting Membership								
х	Reid Bryant/ Cavity Free @3	х	Joanna Martinson/ North Colorado Health Alliance	x	<b>Linda Thorpe/</b> East Morgan County Hospital				
	Tanya Geiser/ Healthy Communities (Weld)		Kelly Kading/ WIC (Weld)		Renee Schell/ Frontier House				
x	Celeste Ewert/ Envision	х	<b>Dave Madsen/</b> Salud Family Health Services	х	<b>Sandra Hasch/</b> Weld LTC Program Supervisor				
	Dana Garvey/ NFP (Weld)	х	<b>Liz Hickman/</b> Centennial Mental Health		<b>Tanya Unrein/</b> North Colorado Family Medicine-Banner				
	Danny O'Canas/ Frontier House	х	<b>Maureen Huff/</b> North Range Behavioral Health		Penny Stumpf/ Healthy Communities				
х	Erika Greenberg/ CAHEC		<b>Ginger Williams/</b> Hillcrest Center & The Towers (Wray)						
	Non-Voting Participants								
	Barb Kleve/ Beacon		Tammy Arnold/ NHP		<b>Tina Gage/</b> Beacon				
х	Catherine Morrisey/ NHP		Mandi Strickland/ NHP		Wayne Watkins/ NHP				
х	Kari Snelson/ NHP	х	Lynne Bakalyan/ Beacon		Patsy King/ Yuma District Hospital Clinics				
	Mary Snyder/ Sterling Living Center		Cindy Mulder/ Yuma District Hospital Clinics		Rachel Shuck/ Peak Vista CHC - Limon				
	<b>Bev Sandburg/</b> Yuma District Hospital Clinics		Cathy Harshbarger/ Melissa Memorial Hospital		Natasha Brockhaus/ HCPF				
х	Michael Davis/ HCPF	Х	Megan Philips/ Weld County SEP	Х	<b>Linda Medina/</b> Envision				
	<b>Brenda Rhea/</b> Washington County Nursing Home		Jasmine Shea/ Keefe Memorial Hospital		Wilson Araque/Beacon				
	Stella Worley/ Keefe Memorial Hospital		Kellee Beckworth/ UC Health		Sarony Young/ DentaQuest				
	Cassidy Palermo/ Peak Vista CHC	Х	Jeffrey Bacon/ Banner Health	Х	Crystal Asuncion/ Beacon				
	Tiffany Dilsaver/ Valley Medical Clinic	х	Collette Martin/ Peak Vists CHC						

**Additional attendees:** Tony Wells (Washington County), Lynelle Phillips, Terry Hofmeister (Phillips County), Allison Kedler (SCL Health), Lindy Barnhill (13<sup>th</sup> Judicial District Probation), Patty Northern (Peak Vista), Lynelle Phillips (Eben Ezer Lutheran Care Center), Racehl Wisdom (Weld County DHS)

Agenda Topic	Discussion	Follow-Up
Digital Roll Call/Introductions	Roll call completed with attendance listed above.	
Approval of June 2020 Minutes	<ul> <li>Quorum was not met among voting members, allowing for minute approval to be voted on.</li> <li>UPDATE: On 11/19/2020, voting members were asked to vote via email on the July 2020 meeting minutes. Meeting minutes were passed with no revisions on 11/20/2020.</li> </ul>	<ul> <li>Voting members to approve July 2020 minutes via email.</li> <li>NHP will ensure minutes are posted to the NHP website upon approval.</li> </ul>
Regional Updates	<ul> <li>State Level PIAC Update – Joanna Martinson         <ul> <li>Joanna shared updates on the statewide PIAC efforts, including subcommittees and effort to incorporate racial justice components into the overall work.</li> <li>Six (6) new members were chosen and will begin representing various agencies in the statewide PIAC.</li> <li>Joanna encouraged anyone from the region who has interest to outreach her.</li> <li>PIACs are a great resource for stakeholders and community partners to stay connected with what is happening across Medicaid in the state.</li> </ul> </li> <li>Regional Updates         <ul> <li>NHP hiring for CFO, Contract Manager (previously held by Tammy) and an SUD Coordinator.</li> <li>SUD Coordinator will help ensure requirements associated with the SUD expansion benefit are met.</li> <li>Goals will be reset for the KPI performance measures; providers may log in to the Colorado Data Analytics Portal (CDAP) and see new goals. Across the region, new goals are being established based on improved performance observed across the state.</li></ul></li></ul>	
Regional PIAC Co- Chair	<ul> <li>Catherine discussed the need for a committee co-chair and noted that NHP would like it to be a member of the community, rather than two representatives from NHP as it has been historically.</li> <li>Voting members will be sent information via email that allows them to nominate and vote for individuals to serve in this capacity.</li> </ul>	<ul> <li>NHP to organize this effort and outreach voting members.</li> <li>Voting members to nominate and review co-chair candidates.</li> </ul>



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## Performance Measures Update / Overview

#### Presentation (Catherine Morrisey, NHP)

- Catherine presented an overview of performance measures to-date, including the Key Performance Indicators (KPIs), Performance Pool, and Behavioral Health Incentive Measures (BHIPs).
- Many KPIs show a decline in performance as COVID hit, with the first noticeable month of decline in March 2020.
- Overview NHP achieved Tier 2 of almost all claimsbased KPIs.
  - Well Visits is the exception to this.
- Well Visit KPI: Achieved Tier 1 for the first time in January and February 2020.
  - Performance declined in March 2020 and fell to its lowest rate thus far by June 2020; this is attribute to COVID and the closing of nonessential medical services across the state.
- Dental Visits: NHP achieved Tier 2 early in the contract, though performance has declined due to the closing of non-essential medical services during COVID.
  - However, even with the decline in performance seen between March – June 2020, NHP is averaging above its Tier 2 goal.
- Prenatal Visits: NHP achieved its Tier 2 goal in the second year of the RAE due to coding intervention that ensured global billing codes were including a pregnancy modifier (thus indicating the service was specific to pregnancy).
  - Despite the impact of COVID in other areas, the prenatal engagement measure has not seen the same sort of decline as other measures targeting preventive services; however, performance on the measure appears to have stabilized.
- ED Utilization: NHP achieved its Tier 1 goal early but has struggled to achieve Tier 2.
  - Leading up to COVID (December 2019 February 2020), the region saw an increase in ED Utilization. However, a significant decline is observed between March – June 2020, indicating lower ED utilization overall in the region.
- Performance Pool: NHP noted that the region has performed the strongest amongst the RAEs on the

	Extended Care Coordination measure for two consecutive years.  BH Incentives: These measures are calculated based on a full fiscal year of performance and follow the state fiscal year timeline (July 1 – June 30).  One performance year has been validated thus far (SFY18/19).  HCPF sharing these data more regularly with RAEs moving forward, allowing RAEs to calculate these internally in a better way and thus, monitor performance closer.  NHP achieved its goal for SUD Engagement and the 7-Day Follow Up After ED Visit for SUD.  NHP did not qualify for the Depression Screen measure; although the region's follow-up rate for positive depression screens met the goal, the total volume of depression screens billed in primary care did not meet the gate requirement of 7% on this measure.  All RAEs are participating in a Performance Improvement Project (PIP) that will look at this measure specifically. NHP will partner with Sunrise Community Health to ensure billing of depression screens occurs and any subsequent follow-up can be assessed for needs.  BH Screen/Assessment for Members in Foster Care is consistently short of meeting the goal, though the denominator is relatively small overall.  Analysis shows that roughly 14.5% of members receive a qualifying service within 30-days of foster care eligibility, but 18.5% receive a service within 45-days. The regional goal is 16.9%, thus there might be opportunity to explore ways of shortening the window for members who receive services between days 31-45.	
Close	Meeting adjourned.	<ul> <li>Next meeting scheduled for January 27, 2021.</li> </ul>