

Northeast Health Partners'
Performance Improvement Advisory Committee (PIAC)
Wednesday, January 24, 2024 | 10:00-11:30 AM

Joining the Meeting:

Web: <https://us02web.zoom.us/j/83043861092?pwd=aFQwRGRIbC9aTmpDR3RIKzI4ZDJWZz09>

Password: 027950

By Phone: (669) 900-6833 | Meeting ID: 830 4386 1092 | Call-In Passcode: 027950

Meeting Materials

1) Agenda; 2) Draft minutes (need approval); 3) PowerPoint slides; 4) Other Attachments

Voting Participants					
X	Celeste Ewert/ Envision		Linda Thorpe/ East Morgan County Hospital	X	Penny Stumpf/ Healthy Communities
	Danny O'Canas/ Frontier House		Ginger Williams/ Hillcrest Center & The Towers (Wray)		Sandra Hasch/ Weld LTC Program Supervisor
X	Erika Greenberg/ CAHEC	X	Sam Herbert/ The Wray Clinic		
Non-Voting Participants					
X	Alee LaCalamito/ NHP		Ed Arnold/ Beacon	x	Linda Messer/ Lincoln County Hospital
x	Alex Barreras/ Banner		Erin Herman/ HCPF	x	Lindy Barnhill/ Judicial
	Alison Keesler/ SCL Health		Gay Lynn McKenzie/ Keefe Memorial Hospital	x	Lynne Fabian/ Beacon
	Andrea Calhoon		Jasmine Shea/ Keefe Memorial Hospital		Mary Snyder/ Sterling Living Center
	Anna Pittar-Moreno	x	Jeffrey Bacon, MD/ Banner Health	x	Natasha Lawless/ NHP
	Autumn Orser/ Peak Vista		Jen Hale-Coulson / NHP		Melissa Schuchman/ Beacon
	Barb Kleve/ Beacon		Jenifer Krulewich / Focus Care		Megan Philips/ Weld County SEP
	Bev Sandburg/ Yuma District Hospital Clinics		Jessica Jensen/ DentaQuest		Nicole Seward/ Focus Care
	Brenda Rhea/ Washington County Nursing Home		John Mahalik, PhD/ Beacon		Nina Marinello/ SCL Health
x	Brian Robertson, PhD/ NHP		Kari Snelson/ NHP		Pam Boehm/ Beacon
	Chris Ukoha/ HCPF	x	Kellee Beckworth/ UC Health		Patsy King/ Yuma District Hospital Clinics
	Cassidy Palermo/ Peak Vista CHC		Kendra Neuman / Health Colorado Institute		Patty Northern / Peak Vista
	Cathy Harshbarger/ Melissa Memorial Hospital		Kori Walsh/ CACEH		Rachel Shuck/ Peak Vista CHC - Limon
	Cindy Mulder/ Yuma District Hospital Clinics		Kristen Dearborn/ NE Colorado Health Department		Rachel Wisdom / Weld County DHS
	Crystal Asuncion/ Beacon		Leah Agee/ Beacon		Rey Davis/ Banner
	Collette Martin/ Peak Vists CHC		Lilly Trevino/ Keefe Memorial Hospital	x	Sam Herbert/ Wray
	Destrie/ Peak Vista		Linda Medina/ Envision		Sarony Young/ DentaQuest

x	Sara Chacon/ Kit Carson County Hospital District	x	Priyanka Chandler	x	Wayne Watkins/ NHP
	Shanna Wisdom/ NE Colorado Health Department		Suprina Crawford/ DentaQuest	x	Melissa Hildebrand
	Simone Hall / Planned Parenthood		Tiffany Dilsaver/ Valley Medical Clinic		Max Peck/ Johnstown Heights
	Stella Worley/ Keefe Memorial Hospital	x	Tom Grimmer / NHP	x	Karma Wilson
x	Stephanie Brinks/ Centura		Tony Wells/ Washington County	x	Chantel Hawkins/ NHP
x	Raina Ali/NHP		Dominique Edgerly/Weld County	x	Michaela Smyth
x	Jennefer Rolf		Randall Seeman/Peak Vista	x	Jaci Delaney/ Haxtun Health
x	Kelly Snyder	x	Mary Jo Hallaert	x	Linda Messer
x	Karen Hooker	x	Melissa Jensen	X	Jamela Williams
X	Randall Seeman				

	Agenda Topic	Discussion	Follow Up
1	Welcome Digital Role Call	<ul style="list-style-type: none"> Digital Role Call of Voting members 	
2	Follow-Ups	<ul style="list-style-type: none"> Digital Role Call of Voting members Review and Approval of minutes (provided with meeting materials) All historical PIAC notes can be located on the NHP PIAC website 	
4	State PIAC Updates	Sam Herbert briefly updated the group.	
5	Regional Updates	<p>Regional Updates</p> <ul style="list-style-type: none"> Introduction to Chantel Hawkins <ul style="list-style-type: none"> Chantel introduced herself PHE Unwind Updates <p>Lynne Fabian presented a member engagement update.</p> <ul style="list-style-type: none"> Member cab comment on quality of care at any time. <ul style="list-style-type: none"> Q2 report reflected nine members complained. HCPF has amended the way to report on complaints. The state combined complaints and grievances into Quality of Care Grievance (QOCG) report. Continuous Coverage 90 day reconsideration period to submit my package after disenrollment. Procedural denials are elevated RAE 2 efforts have been successful at a higher rate than statewide. Focus areas are: non-Hispanic black population and increase awareness of the 90 day reconsideration. 	

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		<ul style="list-style-type: none"> ○ Wellness and Prevention <p>January focus is well visits.</p> <ul style="list-style-type: none"> ○ Member Engagement opportunities <ul style="list-style-type: none"> ▪ Getting started ▪ MEAC ▪ Advance Directives ▪ Member Materials Review ▪ PIAC ● Phase III updates <ul style="list-style-type: none"> ○ Regional map was displayed ○ PIAC and MAC – northern and southern meetings will be required. <ul style="list-style-type: none"> ▪ Both meet Quarterly PIAC open to public, accommodate individuals with disabilities, PIAC must be open to the public, and MACs must be chaired by experienced member engagement person. ○ Health Equity focus ○ Social needs focus – SNAP/WIC referrals, pre-release outreach with department of corrections ○ Value-based payments for providers ○ Improved data sharing ○ Collaboration with the BHA ● Health Equity Plan <ul style="list-style-type: none"> ○ Alee LaCalamito presented the health equity plan <ul style="list-style-type: none"> ▪ COVID boosters ▪ Maternity perinatal health ▪ Behavioral Health ▪ Prevention ○ Goal to close disparities <ul style="list-style-type: none"> ▪ Each measure was separated by demographics. ▪ Which were underperforming compared to the measure. ● Health Equity Connection to Quality <ul style="list-style-type: none"> ○ Brian presented the measures <ul style="list-style-type: none"> ▪ Work through community organizations to encourage member participation in the areas of the quality measures. 	
	HTP Updates	<p>Stephanie Brinks presented the Hospital Transformation Program</p> <ul style="list-style-type: none"> ● Focus areas: Reducing hospital readmissions, addressing social need 	

		<ul style="list-style-type: none"> • Social needs factors: housing, food insecurity, transportation, utilities, personal safety. <ul style="list-style-type: none"> ○ Care coordination with RAE and provide resources. ○ Interventions include notification of RAE, referral platform to identify community-based organizations (CBO). ○ Partner with CBO or DRCOG to address social needs. ○ Hospital data indicates housing and food are the most common areas of need. <ul style="list-style-type: none"> ▪ Challenges include the patient not anticipating the social needs questions and a lack of certainty needs will be met. ○ From hospital staff the challenges include discomfort asking the questions, trouble collecting data, “checking a box”, and how follow through will happen. • Hospitals are exploring, analyzing, and addressing disparities. <ul style="list-style-type: none"> ○ RAE 2 has existing disparities in rural and frontier areas. 	
	WISDO Presentation	<p>Melissa Hildebrand presented Wisdo Health.</p> <ul style="list-style-type: none"> • WISDO is a social media type platform addressing loneliness and isolation. • 72 % of Medicaid members report loneliness. • Loneliness increases risk for other diseases. • Treating loneliness reduces medical cost. • Wisdo is offered in Colorado, for free, to all adults through 6/30/2026. • WISDO is partnering with RAEs to spread the news of this platform to Medicaid members. • Peer support and coaching is available to all seeking help for loneliness and isolation. • High risk members, with chronic conditions, have case management available through a trained professional. • Register online and pick community. <ul style="list-style-type: none"> ○ Set goals, connect with peers, coaching and benefits. ○ Weekly group coaching session offered. ○ There are peers, helpers, guides and supervisors available. • Materials available in Resources area on Wisdo.com 	
6	Open Discussion	Due to time constraints, there was no open discussion	
7	Follow-Up	<ul style="list-style-type: none"> • Send updated slides to the group including the WISDO slides • Confirm BHA lines and whether they have the same boundaries as the RAE • Jaci and Melissa need to be added to health equity task force meeting hosted by NHP 	