

## Northeast Health Partners' Performance Improvement Advisory Committee (PIAC) Wednesday, January 25, 2023 | 10:00-11:30 AM

#### Joining the Meeting:

Web: https://us02web.zoom.us/j/83043861092?pwd=aFQwRGRiMC9aTmpDR3RIKzI4ZDJWZz09

Password: 027950

By Phone: (669) 900-6833 | Meeting ID: 830 4386 1092 | Call-In Passcode: 027950

#### **Meeting Materials**

1) Agenda; 2) Draft minutes (need approval); 3) PowerPoint slides

			Voting Participants		
х	Celeste Ewert/ Envision		Joanna Martinson/ KPJ First Services	х	Sandra Hasch/ Weld LTC Program Supervisor
	Danny O'Canas/ Frontier House	х	<b>Linda Thorpe/</b> East Morgan County Hospital		Liz Hickman, PhD/ Centennial Mental Health
Х	Erika Greenberg/ CAHEC	х	Penny Stumpf/ Healthy Communities		
			Non-Voting Participants		
Х	Alee LaCalamito/ NHP	х	Ed Arnold/ Beacon		<b>Linda Messer/</b> Lincoln County Hospital
	Alex Barreras/ Banner		Erin Herman/ HCPF		Lindy Barnhill/ Judicial
	Alison Keesler/ SCL Health		Gay Lynn McKenzie/ Keefe Memorial Hospital	х	Lynne Fabian/ Beacon
Х	Andrea Calhoon		Jasmine Shea/ Keefe Memorial Hospital		Mary Snyder/ Sterling Living Center
Х	Ashley Clement / NHP	х	Jeffrey Bacon, MD/ Banner Health	х	Natasha Lawless/ NHP
	Autumn Orser/ Peak Vista	х	Jen Hale-Coulson / NHP		Melissa Schuchman/ Beacon
	Barb Kleve/ Beacon		Jenifer Krulewich / Focus Care		Megan Philips/ Weld County SEP
	<b>Bev Sandburg/</b> Yuma District Hospital Clinics	х	Jessica / DentaQuest		Nicole Seward/ Focus Care
	Brenda Rhea/ Washington County Nursing Home	х	John Mahalik, PhD/ Beacon		Nina Marinello/ SCL Health
Х	Brian Robertson, PhD/ NHP	х	Kari Snelson/ NHP		Pam Boehm/ Beacon
	Chris Ukoha/ HCPF		Kellee Beckworth/ UC Health	х	Patsy King/ Yuma District Hospital Clinics
	Cassidy Palermo/ Peak Vista CHC	х	<b>Kendra Neuman /</b> Health Colorado Institute		Patty Northern / Peak Vista
	Cathy Harshbarger/ Melissa Memorial Hospital		Kori Walsh/ CACEH		Rachel Shuck/ Peak Vista CHC - Limon
	Cindy Mulder/ Yuma District Hospital Clinics	х	Kristen Dearborn/ NE Colorado Health Department		Rachel Wisdom / Weld County DHS
	Crystal Asuncion/ Beacon		Leah Agee/ Beacon		Rey Davis/ Banner
	Collette Martin/ Peak Vists CHC		<b>Lilly Trevino/</b> Keefe Memorial Hospital	х	Sam Herbert/ Wray
	Destrie/ Peak Vista	х	Linda Medina/ Envision		Sarony Young/ DentaQuest

х	Sara Chacon/ Kit Carson County Hospital District	Х	Summer Tungseth	Wilson Araque/Beacon
	<b>Shanna Wisdom/</b> NE Colorado Health Department		Suprina Crawford/ DentaQuest	
	Simone Hall / Planned Parenthood		Tiffany Dilsaver/ Valley Medical Clinic	
	Stella Worley/ Keefe Memorial Hospital		Tom Grimmer / NHP	
	Stephanie Brinks/ Centura		Tony Wells/ Washington County	
х	Suman Mathur / Health Colorado Institute	Х	Wayne Watkins/ NHP	

Agenda Topic	Discussion	Follow-up
Digital Roll Call of voting members	<ul> <li>Completed roll call with attendance members listed above</li> <li>Quorum of voting members was not met. Minutes and voting Sam Herbert as a voting member will be pushed to April.</li> </ul>	<ul> <li>October Minutes will be reviewed in April</li> <li>Sam Herbert will be added as a voting member in April.</li> </ul>
Follow-Ups	<ul> <li>Brian will continue to look for alternative ways to connect with Mr. O'Canas.</li> <li>Brian to send the BHIP specification document (completed on 10/27)</li> <li>Brian to send out the finalized bylaws to the group (completed on 10/27)</li> <li>Brian to send Lynne's slides to the group (completed on 10/27)</li> <li>Brian to send board recruitment application information to the group (completed on 10/27)</li> <li>Brian will send Ed's slides to the group (completed on 10/27)</li> <li>Brian to send Brad's information to the group (included in the invite)</li> <li>Brian to send the state's training reimbursement materials to the group (completed on 10/27)</li> <li>Complex Care discussion to continue in January (postponed due to ACC 3.0 Conversation)</li> </ul>	<ul> <li>Brian will continue to look for alternative ways to connect with Mr. O'Canas.</li> <li>Complex Care discussion will be pushed to a later date.</li> </ul>
Regional Updates	<ul> <li>Brian discussed Care on Location as an available telemedicine service for regional members, and the use of the service would not impact attribution at the PCMP level. Handouts were provided with the meeting invite and practices could use the service as needed.</li> <li>DenTriage was noted as a dental telemedicine organization that id looking to do a feasibility pilot in the region. They largely function as a dental triage, recommending care based on the</li> </ul>	Brian to send out Lynne's materials



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- encounter and then coordinating care to set the member up with a dental appointment. NHP noted that they would carry the contractual requirements.
- Dental at Your Door was also discussed as a mobile hygienist organization that sets up on-site and could be a resource to help hit regional KPI measures. Brian discussed the ability to connect interested parties with the team at Dental at Your Door.
- Brian discussed performance measures noting that the region struggled to meet performance measures for SFY21-22 and were struggling again in SFY22-23, although we are hitting more measures.
  - Prenatal Engagement met the Tier 1 level for Quarter 1, but is barely over the tier line.
  - One portion of the Well Visit measure (well visits for 0-15 months) is meeting the goals, but Well Visits is a composite of 0-15 months, 15-30 months, and 3-21 years. Well Visits for 0-15 months and 15-30 months accounts for 50% of the Well Visit Measure, and the well visits for 3-21 Years accounts for the other 50% of the Well Visit measure.
  - Risk-Adjusted PMPM is a new KPI, but is a carry-over from the Performance Pool.
  - No Performance Measures are being met for SFY23 so far. Sunrise and Salud are working to address Anti-Depressant Medication Management and Asthma Medication Ratio measures.
- Lynne discussed the Public Heath Emergency (PHE) ending, noting that there is a difference between the PHE ending and continuous coverage ending. Continuous coverage will end in May of 2023, but the PHE may continue. Members will be sent information in March to let members know their renewal information will be due. Members who are "pre-approved" to continue coverage will not be required to submit renewal information.

	<ul> <li>About 7,200 member will be impacted.</li> <li>Members can go to a certified application</li> </ul>	
	assistance site for help in completing the renewal packets.	
Community Investment Grants	<ul> <li>Natasha presented on community investment opportunities and sought feedback on the gaps where funds would be needed.</li> <li>The amount available for funds depends on the performance measures met.</li> <li>Eligibility is based on serving Medicaid members</li> <li>Natasha solicited information on what some of the focus topics or programmatic needs such as social determinants of health, health equity, or expanding workforce capacity.</li> <li>Natasha also looked for potential grant reviewers who can read and score grants. Volunteers should be from organizations who are not applying for funding.</li> </ul>	Committee members should reach out for suggested topics.
End Hunger	Joel McClurg was not in attendance for this	Brian to reach out to Joel
Presentation	presentation.	to reschedule.
ACC 3.0 Discussion	<ul> <li>Suman Mathur and Kendra Neumann presented on ACC 3.0 and guided the attendees in a jam board session to get feedback on aspects of ACC 2.0 that work well and are in need of improvement.</li> <li>Two priority areas for the region include care coordination and support for equity and equality.</li> <li>ACC 3.0 is a blanket term for the third iteration of the Accountable Care Collaborative, the system that developed the RAEs. The objective of the ACC is to deliver cost effective and quality healthcare services to Medicaid Members to improve the health for Coloradans.</li> <li>Stakeholder feedback activities began in the fall. The current phase is high-level to inform concept papers. The Request for Proposals will be released in April of 2024 followed by stakefeedback, and awards will be noted in September of 2024. ACC 3.0 will officially launch in July of 2025.</li> <li>Goals of ACC Phase 3 include:         <ul> <li>Improve Quality of Care</li> <li>Closing Disparities and Improving Health Equity</li> <li>Improving Care Access</li> </ul> </li> </ul>	



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	<ul> <li>Improving member and provider</li> </ul>
	experience
	o Improve costs, coverage, and benefits
	The Department's Priority Initiatives Include:
	o Improving Member Experience
	<ul> <li>Enhancing Primary Care Accountability</li> </ul>
	with Emphasis on Metrics and Equity
	<ul> <li>Connecting Members to Community</li> </ul>
	Supports
	<ul> <li>Implementing Member Incentives and</li> </ul>
	Advancing Alternative Payment Models
	Establishing Standards for Care
	Coordination, particularly among high-
	risk members.
	Improving Access and Outcomes for
	Children and Youth
	Supporting the work of the Behavioral
	Health Administration
	Leverage Tech to Improve Access.
	A jam-board session was conducted and feedback will
	be provided in the concept papers.
Open Discussion	No additional items were discussed.
Action Items	October Minutes will be reviewed in April
	Sam Herbert will be added as a voting member in
	April.
	Brian will continue to look for alternative ways to
	connect with Mr. O'Canas.
	Complex Care discussion will be pushed to a later
	date.
	Brian to send out Lynne's materials
	Committee members should reach out for suggested
	topics.
	Brian to reach out to Joel to reschedule.