



Northeast Health Partners'  
Performance Improvement Advisory Committee (PIAC)  
Wednesday, January 27, 2021 | 10:00-11:30 AM

**Joining the Meeting:**

Web: <https://zoom.us/j/96184162958> → Password: 847334

By Phone: (669) 900-6833 → Meeting ID: 961 8416 2958 → Call-In Passcode: 847334

**Meeting Materials**

1) Agenda; 2) October 2020 draft minutes (need approval); 3) PowerPoint slides

PIAC Voting Membership			
X	Reid Bryan Cavity Free @3	X	Joanna Martinson/ North Colorado Health Alliance
	Tanya Geiser/ Healthy Communities (Weld)		Kelly Kading/ WIC (Weld)
X	Celeste Ewert/ Envision *Linda Medina, Proxy*	X	Dave Madsen/ Salud Family Health Services
	Dana Garvey/ NFP (Weld)	X	Liz Hickman/ Centennial Mental Health
	Danny O'Canas/ Frontier House		Maureen Huff/ North Range Behavioral Health
X	Erika Greenberg/ CAHEC		Ginger Williams/ Hillcrest Center & The Towers (Wray)
Non-Voting Participants			
X	Kari Snelson/ NHP	X	Alyssa Rose / Beacon
X	Mandi Strickland/ NHP	X	Melissa Schuchman/ Beacon
X	Wayne Watkins/ NHP	X	Robert McAlonan/ Beacon
X	Natasha Lawless/ NHP	X	John Malalik/ Beacon
X	Frank Merrill/ NHP	X	Michael Davis/ HCPF
X	Dorma Eastman / North Colorado Medical Center	X	Cathy Harshbarger/ Melissa Memorial Hospital
X	Tony Wells/ Washing County	X	Kris Wolf/ Weld County

Agenda Topic	Discussion	Follow-Up
<u>Digital Roll Call/Introductions</u>	<ul style="list-style-type: none"> <li>Completed roll call with attendance listed above.</li> <li>Quorum of voting members met.</li> </ul>	
<u>Approval of October 2020 Minutes</u>	<ul style="list-style-type: none"> <li>Dave Madsen motioned to approve the October 28, 2020 meeting minutes, Penny Stumpf seconded the motion, and the minutes were approved without revisions.</li> </ul>	<ul style="list-style-type: none"> <li>NHP to post final October 2020 meeting minutes to NHP website.</li> </ul>
<u>PIAC Co-Chair Nomination Updates</u>	<ul style="list-style-type: none"> <li>Reminded the group that the committee was seeking a member from the community to serve as Co-Chair to NHPs' Director of Quality Improvement, but unfortunately, the candidates nominated were unable to fill the vacancy due to capacity limitations.</li> </ul>	<ul style="list-style-type: none"> <li>NHP will strategize an approach to soliciting a community member Co-Chair and discuss the approach with the committee during the April 2021 meeting.</li> </ul>
<u>Regional Updates</u>	<ul style="list-style-type: none"> <li><b>State Level PIAC Update – Joanna Martinson</b> <ul style="list-style-type: none"> <li>PIAC meetings for January and February will be held as closed-door retreats to allow PIAC voting members to review and reflect on the successes and challenges of the first 2.5 years of the Accountable Care Collaborative (ACC) Phase II. <ul style="list-style-type: none"> <li>Joanna solicited and welcomed feedback from community members to relay back to the Statewide PIAC during the Feb retreat.</li> </ul> </li> <li>Conversations held at the January meeting were related to improving Medicaid member onboarding and communications, COVID-19 vaccination efforts, and the current work of the Behavioral Health &amp; Integration Strategies Subcommittee.</li> <li>Conversations scheduled for the February meeting will examine the structure of PIAC and its subcommittees to focus on alignment with the current healthcare landscape.</li> <li>Joanna encouraged the audience to participate in PIAC and its subcommittees to share regional experiences and explained the forums were a great resource for stakeholders and community partners to stay connected with what was happening across Medicaid in the state.</li> </ul> </li> <li><b>NHP and Health Care Policy and Financing Updates – Mandi Strickland</b> <ul style="list-style-type: none"> <li>NHP hired a new Quality Improvement Director, Brian Robertson, scheduled to start on Feb. 1,</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Community members email <a href="#">Joanna</a> with any regional feedback regarding local successes or challenges to share with the Statewide PIAC.</li> <li>NHP to provide an update on its community grant, if available, at the April meeting.</li> </ul>

	<p>2021. Brian will replace Catherine as co-chair of NHPs' PIAC starting in April.</p> <ul style="list-style-type: none"> <li>○ NHP currently engaged in two (2) audits: <ul style="list-style-type: none"> <li>1. External Quality Review Organization (EQRO) Audit conducted by Health Services Advisory Group (HSAG) which will examine how NHP meets several federal and state requirements across four standards.</li> <li>2. 411 Audit (encounter data validation study), also led by HSAG but conducted by NHP, will examine billing and clinical documentation of services rendered through NHPs' behavioral health capitation delivery system.</li> </ul> </li> <li>○ HCPF's Substance Use Disorder (SUD) benefit expansion went live on Jan. 1, 2021 which expanded the continuum of outpatient SUD services available to Medicaid members.</li> <li>○ NHP currently engaged with HCPF in the behavioral health rate setting process for FY22 rates.</li> <li>○ NHP and HCPF initiating conversations around the impact of the SUD benefit expansion on the Behavioral Health Incentive Program (BHIP).</li> <li>○ When asked if the RAEs were receiving any additional funding to support the SUD benefit expansion implementation, Kari Snelson explained that the State was not providing additional funding but offered to host a meeting with any local providers and/or organizations and NHP to discuss challenges, barriers, or resources needed related to the benefit expansion.</li> <li>○ Mandi added that NHP was working to develop a community grant for the region, which would offer an opportunity for additional funding to local partners, and stated NHP would have more information about the grant and its application process at the April meeting.</li> </ul> <ul style="list-style-type: none"> <li>● <b>Member Report Out – Danny O'Canas</b> <ul style="list-style-type: none"> <li>○ Danny did not attend PIAC, therefore there was no member update this month.</li> </ul> </li> </ul>	
<u><b>SUD Benefit Overview</b></u>	<p><b>Presentation (Alyssa Rose, Beacon Health Options)</b></p> <ul style="list-style-type: none"> <li>● Alyssa provided an overview of the SUD benefit expansion which covered: <ul style="list-style-type: none"> <li>○ Services available within the benefit</li> </ul> </li> </ul>	

	<ul style="list-style-type: none"> <li>○ Clinical criteria used to evaluate medical necessity</li> <li>○ Utilization management standards for the RAEs</li> <li>○ Provider network development efforts</li> <li>○ Education and training opportunities for providers</li> <li>○ Additional resources for reference</li> </ul>	
<u>Practice Transformation and Alternative Payment Model (APM) Overview</u>	<p><b>Presentation (Robert McAlonan, Beacon Health Options)</b></p> <ul style="list-style-type: none"> <li>● Robert explained the process and purpose of practice transformation for primary care providers. <ul style="list-style-type: none"> <li>○ Focuses on a systematic approach to change using quality improvement tools and data driven metrics to help practices achieve goals and improve member care.</li> </ul> </li> <li>● Practice transformation coaches also assist primary care providers with HCPF's Alternative Payment Model (APM). <ul style="list-style-type: none"> <li>○ Incentive program using a value-based payment model to reward provider performance.</li> <li>○ PCPs required to select 10 measures by Jan. 1, 2021.</li> <li>○ If measures are met on time, providers receive enhanced reimbursement rates. If measures are not met, providers receive a decrease in reimbursement rates.</li> <li>○ Three (3) types of measures: structural, claims, and eCQM.</li> </ul> </li> <li>● Due to COVID-19, no rate adjustments will be made for 2020 APM measures</li> </ul>	
<u>Performance Pool Overview</u>	<p><b>Presentation (John Mahalik &amp; Melissa Schuchman, Beacon)</b></p> <ul style="list-style-type: none"> <li>● John provided an overview of Performance Pool Measures that compared NHP performance relative to other RAE performance.</li> </ul>	
<u>Next Step and Close</u>	<ul style="list-style-type: none"> <li>● Upcoming Topics <ul style="list-style-type: none"> <li>○ Review of all three of the RAE Incentive Programs: <ol style="list-style-type: none"> <li>1. Key Performance Indicators</li> <li>2. Behavioral Health Incentive Program</li> <li>3. Performance Pool</li> </ol> </li> <li>○ Update on Performance Improvement Projects.</li> <li>○ Update on the NHP Community Grant.</li> </ul> </li> <li>● Meeting adjourned on time.</li> </ul>	<ul style="list-style-type: none"> <li>● NHP to send email with updated slide deck from the Performance Pool presentation.</li> <li>● Next meeting scheduled for April 28, 2021.</li> </ul>