



Northeast Health Partners'  
Performance Improvement Advisory Committee (PIAC)  
Wednesday, April 24, 2024 | 10:00-11:30 AM

Joining the Meeting:

Web: <https://us02web.zoom.us/j/83043861092?pwd=aFQwRGRIbC9aTmpDR3RIKzI4ZDJWZz09>

Password: 027950

By Phone: (669) 900-6833 | Meeting ID: 830 4386 1092 | Call-In Passcode: 027950

Meeting Materials

1) Agenda; 2) Draft minutes (need approval); 3) PowerPoint slides; 4) Other Attachments

Voting Participants					
x	Celeste Ewert/ Envision	x	Linda Thorpe/ East Morgan County Hospital	x	Penny Stumpf/ Healthy Communities
	Danny O'Canas/ Frontier House		Ginger Williams/ Hillcrest Center & The Towers (Wray)		Sandra Hasch/ Weld LTC Program Supervisor
x	Erika Greenberg/ CAHEC		Sam Herbert/ The Wray Clinic		
Non-Voting Participants					
x	Alee LaCalamito/ NHP		Ed Arnold/ Beacon	x	Linda Messer/ Lincoln County Hospital
	Alex Barreras/ Banner		Erin Herman/ HCPF	x	Lindy Barnhill/ Judicial
	Alison Keesler/ SCL Health		Gay Lynn McKenzie/ Keefe Memorial Hospital	x	Lynne Fabian/ Beacon
	Andrea Calhoon		Jasmine Shea/ Keefe Memorial Hospital		Mary Snyder/ Sterling Living Center
	Anna Pittar-Moreno		Jeffrey Bacon, MD/ Banner Health	x	Natasha Lawless/ NHP
	Autumn Orser/ Peak Vista		Jen Hale-Coulson / NHP		Melissa Schuchman/ Beacon
	Barb Kleve/ Beacon		Jenifer Krulewich / Focus Care		Megan Philips/ Weld County SEP
	Bev Sandburg/ Yuma District Hospital Clinics		Jessica Jensen/ DentaQuest		Nicole Seward/ Focus Care
	Brenda Rhea/ Washington County Nursing Home		John Mahalik, PhD/ Beacon		Nina Marinello/ SCL Health
x	Brian Robertson, PhD/ NHP		Kari Snelson/ NHP	x	Pam Boehm/ Beacon
	Chris Ukoha/ HCPF		Kellee Beckworth/ UC Health		Patsy King/ Yuma District Hospital Clinics
	Cassidy Palermo/ Peak Vista CHC		Kendra Neuman / Health Colorado Institute		Patty Northern / Peak Vista
	Cathy Harshbarger/ Melissa Memorial Hospital		Kori Walsh/ CACEH		Rachel Shuck/ Peak Vista CHC - Limon
	Cindy Mulder/ Yuma District Hospital Clinics		Kristen Dearborn/ NE Colorado Health Department		Rachel Wisdom / Weld County DHS
	Crystal Asuncion/ Beacon		Leah Agee/ Beacon		Rey Davis/ Banner
	Collette Martin/ Peak Vists CHC		Lilly Trevino/ Keefe Memorial Hospital		Sam Herbert/ Wray
	Destrie/ Peak Vista		Linda Medina/ Envision		Sarony Young/ DentaQuest

	<b>Sara Chacon/</b> Kit Carson County Hospital District		<b>Priyanka Chandler</b>	x	<b>Wayne Watkins/</b> NHP
	<b>Shanna Wisdom/</b> NE Colorado Health Department		<b>Suprina Crawford/</b> DentaQuest		<b>Melissa Hildebrand</b>
	<b>Simone Hall /</b> Planned Parenthood		<b>Tiffany Dilsaver/</b> Valley Medical Clinic	x	<b>Max Peck/</b> Johnstown Heights
	<b>Stella Worley/</b> Keefe Memorial Hospital		<b>Tom Grimmer /</b> NHP		<b>Karma Wilson</b>
	<b>Stephanie Brinks/</b> Centura		<b>Tony Wells/</b> Washington County	x	<b>Chantel Hawkins/</b> NHP
x	<b>Raina Ali/</b> NHP		<b>Dominique Edgerly/</b> Weld County	x	<b>Michaela Smyth</b>
x	<b>Jennefer Rolf</b>		<b>Randall Seeman/</b> Peak Vista		<b>Jaci Delaney/</b> Haxtun Health
x	<b>Michaela Smyth</b>	x	<b>Mary Jo Hallaert</b>	x	<b>Joanna Martinson /</b> NHP
x	<b>Natalie</b>		<b>Melissa Jensen</b>	x	<b>Diamila Konate /</b> NHP
x	<b>Susan Armstrong</b>	x	<b>Miciah Lanckriet</b>	X	<b>Laura Cornell /</b> NHP

	Agenda Topic	Discussion	Follow Up
1	Welcome Digital Role Call	<ul style="list-style-type: none"> <li>Digital Role Call of Voting members</li> </ul>	
2	Follow-Ups	<ul style="list-style-type: none"> <li>Digital Role Call of Voting members</li> <li>January minutes were approved by email.</li> <li>Review and Approval of minutes (provided with meeting materials) – will be done via email.</li> <li>All historical PIAC notes can be located on the <a href="#">NHP PIAC</a> website</li> </ul>	
4	State PIAC Updates	Sam Herbert was not in attendance.	
5	Regional Updates	<p>Regional Updates</p> <ul style="list-style-type: none"> <li>Introduction to Chantel Hawkins</li> <li>National Immunization Week <ul style="list-style-type: none"> <li>Communication, from CDPHE, sent to practices</li> <li>Talking points in meeting materials, social media posts</li> <li>Immunizations can have a positive impact KPI Performance</li> </ul> </li> <li>Syphilis Public Health order overview <ul style="list-style-type: none"> <li>Syphilis cases are increasing in Colorado</li> <li>Untreated syphilis in pregnancy can result in fetal death or severe birth defects.</li> <li>Data analysis is required to determine in our region.</li> <li>Please see the hand out for details.</li> </ul> </li> <li>Phase III Update <ul style="list-style-type: none"> <li>RFP should open in mid-May with 60 days to write.</li> <li>Announcement in October</li> <li>State map will change for Phase III</li> <li>Letters of support for NHP are appreciated.</li> </ul> </li> </ul>	

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		<ul style="list-style-type: none"> <li>▪ Please use the QR code in the handout for a template.</li> <li>○ Design review teams are still available to give feedback on RFP for Specialty Care and Maternity Alternative Payment Model</li> <li>• Community Investment Grant <ul style="list-style-type: none"> <li>○ Natasha Lawless presented information on the Community Investment Grant.</li> <li>○ Purpose is to partner with providers via a grant opportunity.</li> <li>○ Please refer to the handout for the focus areas.</li> <li>○ Applications are available now and due by May 15.</li> <li>○ Awards will be made by mid-June.</li> </ul> </li> </ul>	
	Member Engagement Update	<ul style="list-style-type: none"> <li>• Lynne Fabian presented a member engagement update.</li> <li>• MEAC meeting is held quarterly, via zoom <ul style="list-style-type: none"> <li>○ Access to Care was a topic from February 2024. <ul style="list-style-type: none"> <li>▪ The discussion included difficulty scheduling appointments and transportation difficulties.</li> </ul> </li> </ul> </li> <li>• Benefit updates included new benefits starting July 1, 2024. <ul style="list-style-type: none"> <li>○ SUD partial hospitalization</li> <li>○ Supportive housing</li> <li>○ SB23-174 - new services using a symptomology or social determinants of health diagnosis code to members under age 21.</li> <li>○ Midwife and doula services.</li> </ul> </li> <li>• Wellness &amp; Prevention Focus <ul style="list-style-type: none"> <li>○ April – Behavioral Health</li> <li>○ May – Family Planning</li> <li>○ June - Men's Health</li> </ul> </li> <li>• Peer Specialist Training <ul style="list-style-type: none"> <li>○ July 29 – August 2, 2024 at North Range Behavioral Health.</li> <li>○ Free to Participants</li> </ul> </li> <li>• PHE Unwind <ul style="list-style-type: none"> <li>○ Members have 90 days to return renewal packets after coverage ends.</li> <li>○ Members can have DHS back-date coverage to when it was lost.</li> <li>○ RAEs can impact members that did not renew for procedural reasons.</li> </ul> </li> <li>• Please refer to the handout for more Member engagement opportunities.</li> </ul>	
	Performance Measures	<ul style="list-style-type: none"> <li>• Michaela Smyth presented Performance Measures</li> <li>• Michaela discussed comprehensive data and graphs on performance measures.</li> </ul>	

		<ul style="list-style-type: none"> <li>Emergency department visits and depression screening / follow up were two measures not met.</li> <li>For the detailed slides with graphs, please refer to the handout.</li> </ul>	
	Regional Health Equity	<ul style="list-style-type: none"> <li>Alexandra LaCalamito presented the Regional Health Equity Plan.</li> <li>The regional demographics breakdown was explained.</li> <li>The strategic approach is guided by data from community input to develop interventions. With the goal to close disparities. <ul style="list-style-type: none"> <li>Four areas were used as indicators of equity. <ul style="list-style-type: none"> <li>COVID-19 Boosters</li> <li>Maternity &amp; perinatal health</li> <li>Behavioral health</li> <li>Prevention</li> </ul> </li> <li>The data derived from these areas will determine the approach used impact equity.</li> </ul> </li> <li>Rural and frontier counties need to focus on dental access. <ul style="list-style-type: none"> <li>Data analysis for oral evaluation shows the challenge is access. Either the dentist does not accept Medicaid or there is not a dentist at the FQHC.</li> <li>Dentriage is an app that helps members navigate dental pain and linking members to a dentist.</li> </ul> </li> <li>Vaccine interventions and barriers <ul style="list-style-type: none"> <li>Disseminate materials, mobile vaccines and align vaccines to well visits.</li> </ul> </li> <li>Behavioral health interventions include support to providers with coding help, peer support through WISDO and connection to members after emergency department encounter.</li> <li>Prevention intervention includes changing the sports physical to a well child visit. This helps by getting a more comprehensive information within the visit.</li> <li>Prenatal and postpartum care intervention includes support to providers with coding and education to members.</li> <li>Health Equity focused workgroups <ul style="list-style-type: none"> <li>Vaccines</li> <li>Behavioral Health</li> <li>Maternity</li> <li>Prevention</li> </ul> </li> <li>Encourage provider participation in focused workgroups, Health Equity Task Force, disseminate resources, connect members and community groups to NHP.</li> </ul>	
6	Open Discussion	<p>No open discussion</p> <ul style="list-style-type: none"> <li>Pam Boehm discussed the milestone program.</li> <li>Yuma county displayed a flyer to disseminate to members.</li> </ul>	
7	Follow-Up	<ul style="list-style-type: none"> <li>NHP send out presentation</li> </ul>	



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		<ul style="list-style-type: none"><li>• Brian will work with Dentriage.</li><li>• Tip sheets are available. Let Brian know what you need</li></ul>	
7	Adjournment	<ul style="list-style-type: none"><li>• 11:27am</li></ul>	