



Provider Newsletter INSPIRE WELLNESS

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COLORADO DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT (CDPHE)

CDPHE PROTECT INFANTS FROM RSV

Colorado Department of Public Health and Environment Denver (Nov. 16, 2023) -State health officials encourage Coloradans who are pregnant to get a vaccine called Abrysvo to protect their unborn children from RSV, respiratory syncytial virus. Infants and newborns are especially at risk for severe RSV illness. While most people who get RSV will only have mild cold symptoms, it can be serious — and sometimes deadly — for babies. Please visit website <https://cdphe.colorado.gov/press-release/protect-infants-from-rsv> for full press release.

CDPHE PROTECT YOUR LOVED ONES AND YOURSELF FROM RESPIRATORY DISEASES

Colorado Department of Public Health and Environment Denver (Nov. 20, 2023) – The Colorado Department of Public Health and Environment encourages you to protect yourself, your loved ones, and our communities by following three easy steps to protect against COVID-19, flu, and respiratory syncytial virus (RSV).

[“1,2,3 Protect You and Me.”](#) an upbeat public awareness campaign, includes ads in English and Spanish and focuses on the positive steps Coloradans can take right now.

DEPARTMENT OF HEALTH CARE POLICY AND FINANCING (HCPF)

HCPF RECENTLY UPDATED BILLING MANUALS

Appendix R - Remittance Advise (RA) Messages
Appendix x: HCPCS/NDC Crosswalk for Billing Physician-Administered Drug
Inpatient/Outpatient (IP/OP) Billing Manual

Please visit the Billing Manuals web page at <https://hcpf.colorado.gov/billing-manuals> to locate all published manuals.

MORATORIUM ON NEW ENROLLMENTS FOR NON-EMERGENT MEDICAL TRANSPORTATION (NEMT)

The state has imposed a moratorium on new enrollments for Non-Emergent Medical Transportation (NEMT) due to a significant potential for fraud, waste, or abuse to the Medicaid program. The moratorium will be in place for a minimum of 6 months and may extend beyond that. Additional information will be announced as it becomes available. See website for more details <https://hcpf.colorado.gov/provider-news>

PROVIDER TRAININGS

Did you know that the Department of Health Care Policy and Financing (HCPF) hosts trainings on the following topics.

- Billing Training
- Business Intelligence and Data Management
- Disability Competent are
- Early and Periodic Screening, Diagnostic and Treatment (EPSDT)
- Falls Screening and Risk Reduction
- Long-Term Services and Support
- Medicare
- Targeted Case-Management-Transition Coordination (TCM-TC) Services Training

Please visit <https://hcpf.colorado.gov/provider-training> for more information.

PROVIDER RESOURCES AND INFORMATION

NEW PROVIDER TYPES 2024: MARRIAGE AND FAMILY THERAPIST AND MENTAL HEALTH COUNSELORS

CMS will implement marriage and family therapist and mental health counselor provider types on January 1, 2024. You must enroll in Medicare to submit claims and get paid for covered items or services. You can start submitting enrollment applications after the CY 2024 Physician Fee Schedule final rule is on display at the Federal Register, usually around November 1:

- Your effective enrollment date won't be earlier than January 1
- We'll send an MLN Connects newsletter when it displays

In the meantime, find out how to [become a Medicare provider](#), and get ready to enroll:

- Review the application: electronic version in [PECOS](#) or paper [CMS-855I](#)
- Gather your supporting documents
- Find your [Medicare Administrative Contractor's website](#)
- [Sign up](#) to get our weekly MLN Connects newsletter

More Information:

- [Medicare Enrollment for Providers & Suppliers](#) webpage
- [FAQs](#)

Visit Medicaid for new provider types at <https://hcpf.colorado.gov/information-provider-type>

PREVENTION AND WELLNESS TOPIC: SMOKING CESSATION HIGHLIGHTS

NHP had CDPHE present on the Colorado QuitLine to discuss **free** smoking cessation resources for our members. For a copy of the webinar, please click here: <https://www.northeasthealthpartners.org/news/calendar-events/>. You may also find the Colorado QuitLine information sheet at <https://www.northeasthealthpartners.org/members/my-health-matters/>.

DECEMBER PREVENTION AND WELLNESS TOPIC: IMMUNIZATIONS/FLU SHOTS

NHP will host a training with Colorado's Department of Health and Environment (CDPHE) during our "Getting Started" webinar for members, family members and health care professionals on December 7, 2023 at 11 am. You can request a TEAMS invitation by emailing northeasthealthpartners@carelon.com. You can find immunization information sheets in plain language at <https://www.northeasthealthpartners.org/members/my-health-matters/>.

MEMEBER ENGAGEMENT OPPORTUNITIES

NHP hosts a "getting started" webinar on the first Thursday of each month from 11:00 – 11:30 am. This is for members, family members, and health care professionals to help understand all of benefits available for members to engage in their health care. NHP also hosts Advance Directive seminars on the last Thursday of each month for members, families, and health care professionals. For these and other member engagement opportunities, please see: <https://www.northeasthealthpartners.org/news/calendar-events/>.

JANUARY PREVENTION AND WELLNESS: WELL VISITS

NHP will host a webinar on the importance of well visits for members to obtain optimal health on Thursday, January 4, 2024 at 11 am. You can request a TEAMS invitation by emailing northeasthealthpartners@carelon.com. For health information sheets on well visits, go to: <https://www.northeasthealthpartners.org/members/my-health-matters/>.

HCPF PROVIDER BULLETIN INDEX

The Provider Bulletin is published monthly and posted to this web page. The bulletin covers topics of interest to providers and billing professionals. For access to the Provider Bulletin Index, please visit the [HCPF website](#).

MEMBER COMPLAINT AND APPEAL INFORMATION FOR PROVIDERS

Health First Colorado members have the right to file a complaint and/or appeal at any time. For information about this process, please review [this information](#) to assist members with questions. This information can also be located on the Northeast Health Partners' [website](#).

PROVIDER HANDBOOKS

As a reminder, you can access both the primary care provider and behavioral health provider handbooks on Northeast Health Partners' website under the [Provider Handbooks & Policies section](#). Please utilize these resources to answer questions in regards to member services, provider information, key performance indicators, etc.

For questions, please email coproviderrelations@carelon.com.

STAY UP TO DATE WITH CAQH

Participating providers must update their demographic, office and/or participating Provider Profile information. Please visit CAQH at <https://www.caqh.org/providers> to stay current with your provider file.

NORTHEAST HEALTH PARTNERS' WEBSITE

Northeast Health Partners' [website](#) provides many resources for members to access to keep up with their health and wellness. Please share this information as needed.

COMMUNITY EVENT 3RD ANNUAL MASQUERADE BALL AND BENEFIT

Northeast Health Partners love's supporting our community providers. The Center for Healing Trauma and Attachment(CHTA) is a non-profit, providing treatment to individuals with complicated trauma and attachment disruption. They have offices in Brush, Akron, and Wray, and have providers that will travel all over Northeast Colorado. CHTA recently had their 3rd Annual Masquerade Ball & Benefit that the Northeast Health Partners team was able to attend and see first had the community impact CHTA has

had in serving Morgan County.

NHP Staff participating in the CHTA Masquerade Ball.



UPCOMING EVENTS AND WEBINARS

Please join Northeast Health Partners at the next Health Neighborhood Forum on December 19th, 2023 11:30-12:30. We will be highlighting two of our High Intensity Outpatient Program awardees.

<https://us06web.zoom.us/j/87256546414?pwd=ZVZWQ1hYeDlvRldxU3gxOW5CR0Zldz09>

CARELON UPCOMING WEBINAR AND ARCHIVE

Every month, Carelon hosts training webinars about various topics. To sign up for upcoming webinars, or to view recordings of previous webinars in the Carelon archive, please visit the [Carelon Behavioral Health Trainings webpage](#).

IN CASE YOU MISSED IT: RAE ROUNDTABLE RESOURCES

If you were unable to attend a previously hosted RAE Roundtable, please visit this [Northeast Health Partners' website](#) for information.



www.northeasthealthpartners.org

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