



To further improve the quality of behavioral health claims and encounter data submitted by providers within the Regional Accountable Entities (RAEs), the Department has developed the Annual 411 Claims and Encounter Audit. Northeast Health Partners (NHP) is required by the State of Colorado Department of Health Care Policy and Financing (HCPF) to conduct an annual chart audit to ensure accuracy of submitted claims and encounters. Audit procedures require a random sample of client medical records to be reviewed from Community Mental Health Centers and Independent Providers who were paid between the dates of July 1, 2019 and June 30, 2020 for services delivered under Health First Colorado (formerly Colorado's Medicaid program)

Due to the unique nature of this audit, we would like to inform our network that there is a likelihood your organization will receive a request for records from NHP and Beacon Health Options (Beacon). This request will be sent to chosen network providers in January 2021. Claims typically associated with the following service categories may be requested:

- Institutional encounters from Inpatient services
- Professional encounters from Psychotherapy services
- Professional encounters from Residential services

The request for records letter will contain a detailed summary of the specifics pertaining to the request. We appreciate your diligence and hard work in helping us to insure our Members are receiving the best services Colorado has to offer.