

Thank You

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

Please make sure your line is muted.

To receive the slides shared today please email
COProviderRelations@BeaconHealthOptions.com



December SUD Expanded Benefit Provider Forum

Agenda

01

Welcome & Introductions

02

Authorization Process

03

Single Case Agreements (SCA's)

04

Provider Billing

05

Updates

06

Questions & Open Discussion

Chapter

01

Welcome and Introductions

Welcome!

Please enter your name, organization, and email
In the Q&A box



Beacon / Health Colorado / Northeast Health Partners

- Introduction
- Contact Information
COProviderRelations@BeaconHealthOptions.com
- Barbara Rhodes, Manager of Provider Relations
Barbara.Rhodes@beaconhealthoptions.com

Signal MSO



- Introduction
- Contact Information
 - **Main Number:** (303) 639-9320
 - Heather Dolan hdolan@signalbhn.org
 - Kelly McDermott kmcdermott@signalbhn.org

AspenPointe MSO



- Introduction
- Contact Information
 - **Main Number:** (719) 572-6100
 - Jessie Spiers Jessie.Spiers@aspenpointe.org
 - Angela Manley Angela.Manley@aspenpointe.org

Chapter

02

Authorization Process

Tiffany Jenkins, LPC

UM Manager

Tiffany.Jenkins@beaconhealthoptions.com

Prior Authorization Guidelines

- The following levels of care do **not** require prior authorization for in-network (INN) providers
 - Outpatient (1)
 - Social Detox (3.2 WM) – Initial auth, only. Concurrent reviews require auth.
- ** Medically Managed Intensive Inpatient/Acute Detox (3.7 WM) – **Prior auth is not required for INN providers. However, the provider must *contact the RAE for auth* within 24 hours of admission and complete MNC review. If MNC is met, retro auth back to day of admission. If MNC is not met, the entire stay may be denied.

- The following levels of care do require prior authorization:
 - Intensive Outpatient Services (2.1)
 - Clinically Managed Low-Intensity RTC (3.1)
 - Clinically Managed, Population-Specific, High-Intensity RTC (3.3)
 - Clinically Managed Medium-Intensity RTC (3.5)
 - Medically Monitored High-Intensity Inpatient (3.7)
- Permission from the attributed MHC is needed for inpatient/RTC SUD services. IOP does not currently require CMHC permission.
 - Authorization requests must be called in by either the MHC or the servicing provider.
 - Permission to take clinical must be documented in the member's chart prior to Beacon taking clinical information.
 - Providers calling prior to permission being documented will be directed to the attributed CMHC. This attempt to present clinical must be documented in the member's chart.
- Out-of-Network providers will require a Single Case Agreement (SCA) and prior authorization for all SUD levels of care.

Clinical information we'll be requesting:

- Level of care being requested
- Diagnoses, psychosocial stressors, medical problems
- Medications
- UTOX results, BAL
- Withdrawal symptoms
- Treatment protocol
- CIWA score
- COWS score
- PAWS
- Vitals
- History and Physical
- ASAM dimensions clearly identified
- SUD history
- Current/historic SI/HI
- Treatment plan

Important Information

- If a member is approved for services and the loc/provider has a waiting list, the authorization is good for 45 days without re-assessment. If the member has not admitted within 45 days, they will need to be reassessed.
- TAT:
 - Levels 1 and 2.1 – 10 calendar days
 - Levels 3.1, 3.3 and 3.5 – 72 hours
 - Levels 3.7 and 3.7WM – 24 hours
- A provider can request a peer-to-peer reconsideration review if a request is denied.
 - The reconsideration review must be requested within 24 hours of the denial.
 - If the denial is upheld after the peer-to-peer reconsideration, the member has the right to appeal.

Chapter

03

Single Case Agreements

Andrea Schmidt, LCSW, LAC

Andrea.Schmidt@beaconhealthoptions.com

SUD Single Case Agreement

- In Network Facilities
- Out of Network Facilities
- Facility Medicaid ID is Required. Apply at <http://www.colorado.gov/pacific/hcpf/provider-enrollment>
- Scheduling meetings with facilities to identify members currently in SUD treatment higher levels of care
 - Please contact Andrea Schmidy, LCSW, LAC via phone at 719-226-7788 or email Andrea.Schmidt@beaconhealthoptions.com
- SUD Single Case Agreement Form
- One Member should be identified per SCA request due to HIPAA and 42 CFR Part 2
- A new SCA form is required for each level of care requested
 - Treatment plans required for initial and concurrent reviews
- Identify the person in your organization responsible for contracting

Chapter

03

Billing Information

New Beacon Providers

If you are a New Provider to the Beacon network we will hold a separate training to go over the fundamentals of the Beacon Provider portal, Provider Connect, and billing processes.

For self service information prior to that training please visit
The RAE website → Provider tab → *Are you a newly contracted provider? Click here!* section
at the top of the page.

HOME / PROVIDERS

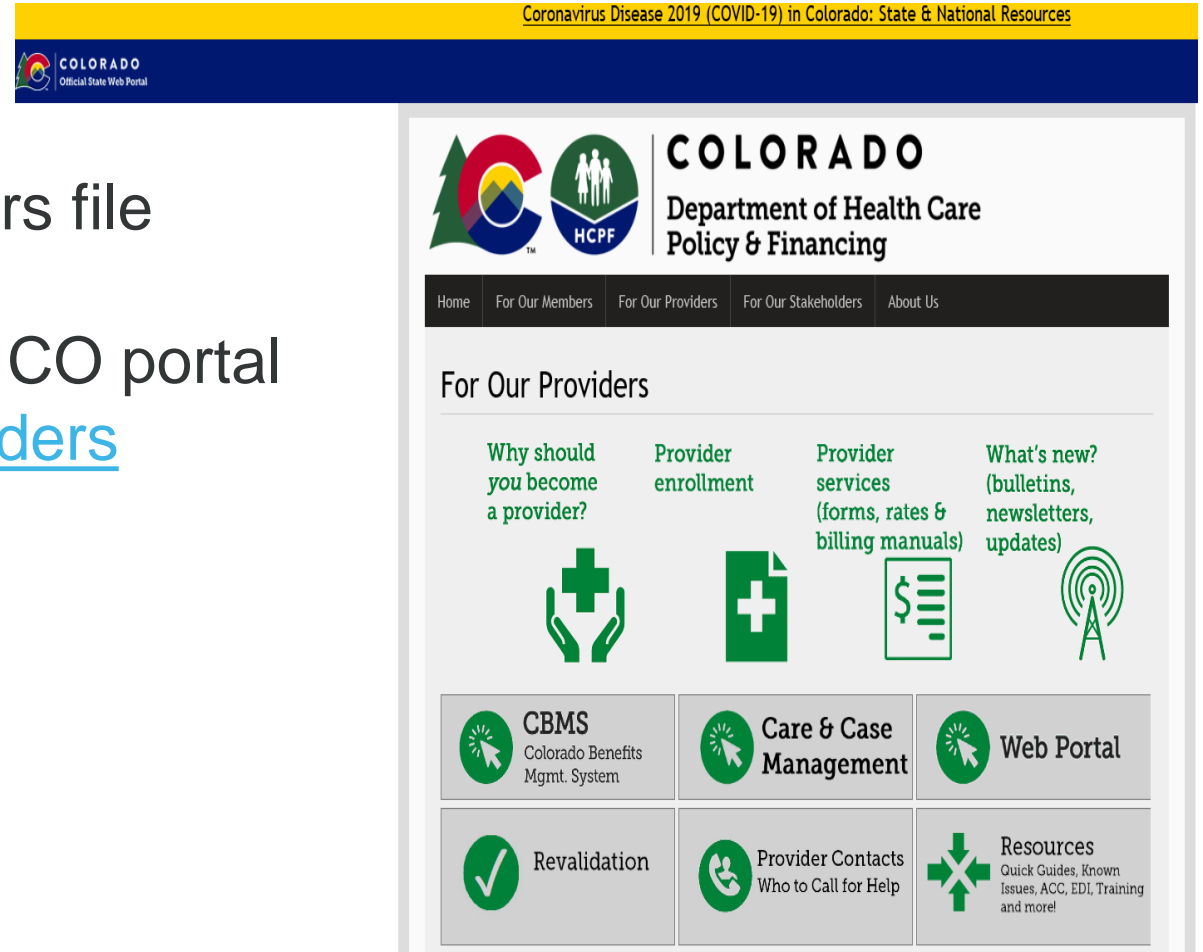
Providers

Upcoming Events / Get Involved! +

Are you a newly contracted provider? Click here!

Checking Eligibility

1. Obtain the members Medicaid ID
2. Retain the Medicaid ID in the members file
3. Verify eligibility using the Health First CO portal
<https://www.colorado.gov/hcpf/our-providers>



Provider Manual Published

November 2020 Health Care Policy and Finance published the Provider Manual for Residential and Inpatient Substance Use Disorder (SUD) Services.

Find the manual here...

<https://www.colorado.gov/pacific/hcpf/ensuring-full-continuum-sud-benefits>

NOTE! The HF modifier is required in the 1st position for these new services

Provider Manual

Example

SUD Residential Treatment – Clinically Managed Low-Intensity Residential Services: ASAM level 3.1				
CPT®/HCPCS PROCEDURE CODE		PROCEDURE CODE DESCRIPTION		
H2036		Alcohol and/or other drug treatment program, per diem		
SERVICE DESCRIPTION		MINIMUM DOCUMENTATION REQUIREMENTS		
Structured alcohol and/or drug treatment program to provide therapy and treatment toward rehabilitation. A planned program of professionally directed evaluation, care and treatment for the restoration of functioning for persons with alcohol and/or drug addiction disorders.		Shift Notes or Daily Note (summary of shift notes) <i>See technical documentation requirements in Appendix B, p. 15.</i>		
NOTES		EXAMPLE ACTIVITIES		
<p>Procedure code H2036 is used to bill for ASAM level 3.1, 3.3, 3.5, and 3.7 services. Modifiers will be used to distinguish between these levels of care. Modifiers used for level 3.1 services are as follows:</p> <p>First position: HF Second position: U1</p> <p>Room and board is billed separately to the Office of Behavioral Health or their designee.</p>		<p>This per diem could include services such as:</p> <ol style="list-style-type: none"> 1. Substance use disorder assessment 2. Individual and family therapy 3. Group therapy 4. Alcohol/drug screening counseling 5. Service planning 6. Discharge planning 		
APPLICABLE POPULATION(S)		UNIT		DURATION
<input checked="" type="checkbox"/> Child (0-11) <input checked="" type="checkbox"/> Adol (12-17) <input checked="" type="checkbox"/> Young Adult (18-20) <input checked="" type="checkbox"/> Adult (21-64) <input checked="" type="checkbox"/> Geriatric (65+)		<input type="checkbox"/> Encounter <input checked="" type="checkbox"/> Day		<input type="checkbox"/> 15 Minutes <input type="checkbox"/> 1 Hour Minimum: N/A Maximum: 24 Hours
FACILITY TYPE		PROGRAM SERVICE CATEGORY(IES)		
Facility must be licensed by the Colorado Department of Human Services, Office of Behavioral Health and enrolled with Medicaid under the 3.1 Specialty Provider Type (871) and SUD Clinic Provider Type (64). Refer to the Provider Enrollment Manual for enrollment requirements and procedures.		<input checked="" type="checkbox"/> HF (SUD) (First position) <input checked="" type="checkbox"/> U1 (Second position)		
PLACE OF SERVICE (POS)				
<input type="checkbox"/> CMHC (53) <input type="checkbox"/> Office (11) <input type="checkbox"/> Mobile Unit (15) <input type="checkbox"/> Outp Hospital (22) <input type="checkbox"/> ACF (13) <input type="checkbox"/> Cust Care (33) <input type="checkbox"/> Grp Home (14) <input type="checkbox"/> Home (12) <input type="checkbox"/> ICF-MR (54) <input type="checkbox"/> NF (32) <input type="checkbox"/> Shelter (04) <input type="checkbox"/> SNF (31) <input type="checkbox"/> FQHC (50) <input type="checkbox"/> RHC (72) <input type="checkbox"/> School (03) <input type="checkbox"/> Other POS (99) <input checked="" type="checkbox"/> RSATF (55)				

Provider Enrollment

- Enroll as a provider with Health First Colorado. Visit the [Provider Enrollment](#) webpage for more information about provider types

Do you have one of these provider types?

ASAM Level	Specialty Type
3.1	871
3.3	872
3.5	873
3.7	874
3.2WM	875
3.7WM	876

If NO - Visit the provider enrollment webpage to enroll ASAP
Without one of these enrollments the RAEs will be unable to pay your claims.

Chapter

04

Updates

Benefit Transition Guide

HCPF distributed a transition guide for this benefit 12/10/2020. If you have not received this document please email COProviderRelations@BeaconHealthOptions.com or visit the RAE websites for a copy.

Summary of Key Dates

December 14, 2020	SUD inpatient, residential, and withdrawal management treatment Providers submit to the MSOs a list of Medicaid members in treatment as of December 11, 2020 to facilitate transition in payment and member management to the RAEs.
December 31, 2020	Last day of OBH funding for inpatient, residential and withdrawal management SUD services for Health First Colorado members
January 1, 2021	Medicaid coverage of inpatient, residential and withdrawal management SUD services begins
January 6, 2021	Ongoing provider reimbursement dependent on RAE continued stay authorization
January 15, 2021	Last day for providers to submit continued stay authorization requests to the RAEs for members that were in inpatient, residential or withdrawal management treatment prior to January 1, 2021

Guidance for Residential and Inpatient SUD Treatment: Provider Reimbursement for Medicaid effective on Jan. 1, 2021

SUD residential treatment providers are asked to do the following:

- Enroll as a provider with Health First Colorado. Visit the [Provider Enrollment](#) webpage for more information about provider types
- Discuss with each RAE opportunities for establishing a contracting arrangement.
- Generate a list of **Health First Colorado members in treatment as of Dec. 11, 2020**, using the [Department's template](#). The list must contain the following information:
 1. Member Name
 2. Health First Colorado ID
 3. Treatment Provider (indicate whether Special Connections provider)
 4. Date of Admission
 5. Anticipated Date of Discharge
 6. Contact information for provider staff person



- Submit the member information from the numbered list above to the Managed Service Organizations by **Dec. 14, 2020**.
- Coordinate with the individual RAEs as they reach out to discuss treatment plans, support transitions to community-based services for appropriate members, and arrange for stays that will extend beyond Jan. 1 to be reviewed for continued stay authorizations.
- **Beginning Dec. 28, 2020**, submit continued stay authorization requests to the RAEs for all Health First Colorado members who will remain in inpatient or residential SUD treatment after Dec. 31, 2020.
- **All continued stay authorization requests must be received by the RAEs by Jan. 15, 2021**, for members who began inpatient or residential SUD treatment prior to Jan. 1, 2021. Failure to submit continued stay authorization requests by Jan. 15, 2021, will jeopardize a provider's ability to receive reimbursement back to Jan. 1, 2021, for eligible members.

Providers must be enrolled with Health First Colorado in order to be eligible for reimbursement for services provided to Health First Colorado members.

SUD Benefit Transition Resources

Additional Resources

Below are links to additional resources regarding Health First Colorado's new inpatient and residential SUD services.

- [SUD Residential Provider Manual](#)
- www.colorado.gov/hcpf/ensuring-full-continuum-sud-benefits

For more information contact

hcpf_sudbenefits@state.co.us

HCPF SUD Office Hours

Wednesday, Dec. 16

12 p.m.- 1 p.m.

Phone: 1-813-563-9519 PIN: 418 836 279#

Friday, Dec. 18

12 p.m. -1 p.m.

Phone: 1-318-737-1603 PIN: 819 950 379#

To access the webinar link, for more information, and for any updates visit

<https://www.colorado.gov/pacific/hcpf/ensuring-full-continuum-sud-benefits>

Chapter

05

Questions & Open Discussion

Join Us Next Month!

The 3rd Tuesday of the month

January 19th at 10am

Thank You

Contact Us



 888-502-4189

 www.northeasthealthpartners.org

 northeasthealthpartners@beaconhealthoptions.com

 <https://www.facebook.com/northeasthealthpartners.org/>

 888-502-4185

 www.healthcoloradarae.com

 healthcolorado@beaconhealthoptions.com

 <https://www.facebook.com/healthcoloradarae/>