

Thank you

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

We will get started at 11:03 am

To receive the slides shared today please email
COProviderRelations@Carelon.com

the slides and recording will also be posted to the RAE 2 and RAE 4 websites in the next week

[NHP](#)

[HCI](#)

Before we get started...

Please type your name and organization in the chat
so we know who you are.

If you have questions at any time during the webinar,
we ask that you type them in the Q&A within the chat

Everyone's line is muted during the webinar.

Thank you

October Provider Support Call

Monthly Provider Roundtable

October 11, 2024

What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

- Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,
- Developing a contracted statewide network of behavioral health providers,
- Administering the Department's capitated behavioral health benefit,
- Onboarding and activating members,
- Promoting the enrolled population's health and functioning, and
- Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.

NORTHEAST HEALTH PARTNERS, LLC

FQHCs:



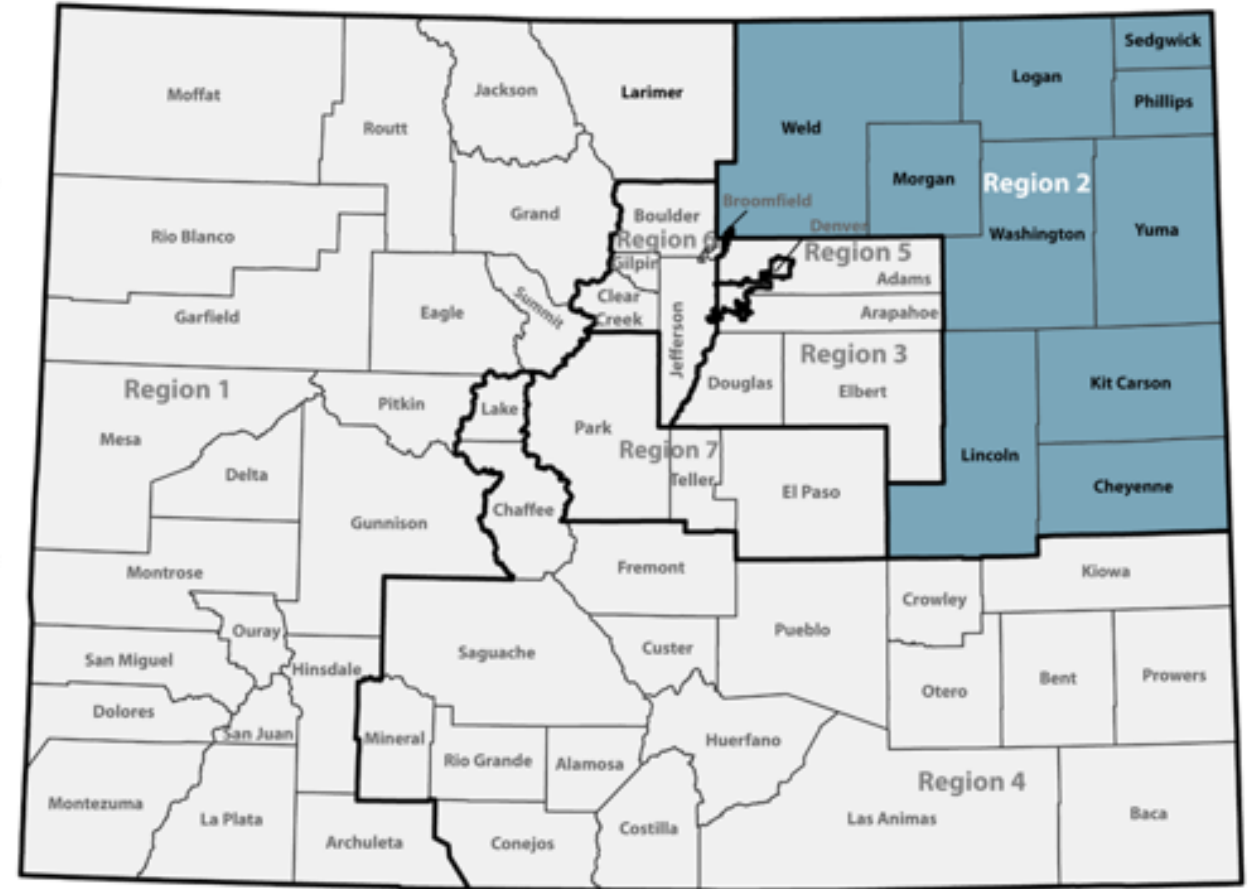
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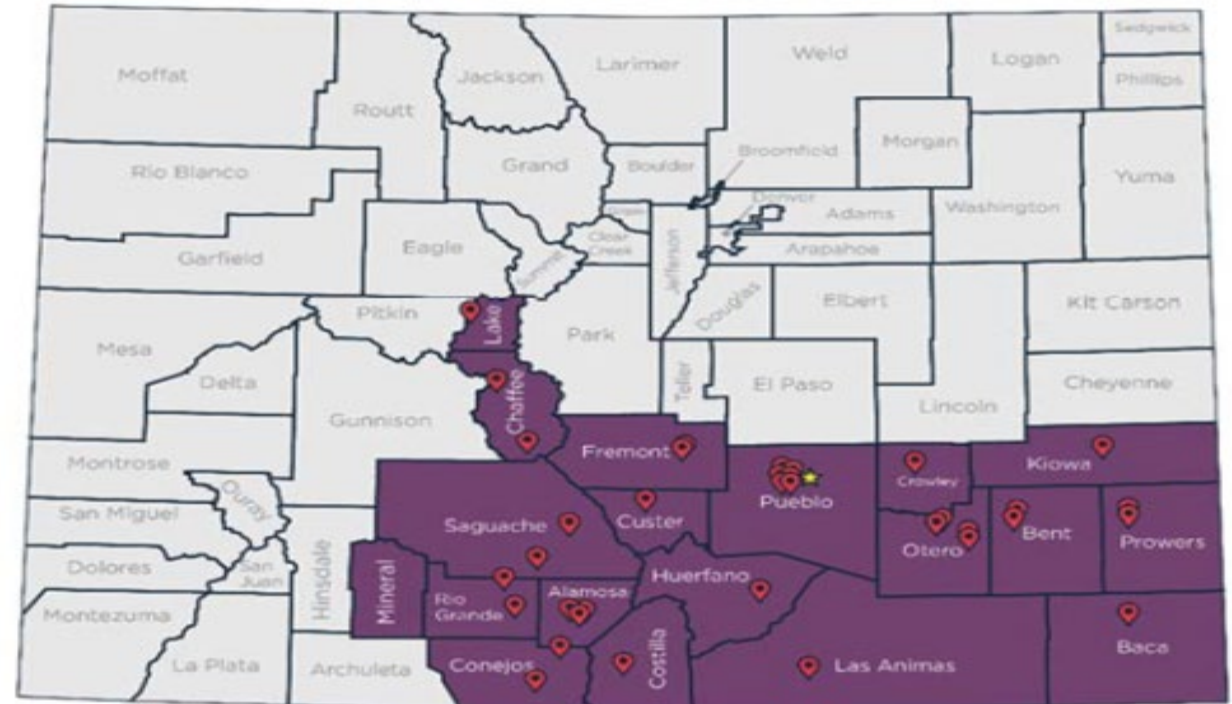


Administrative Service Organization:



Northeast Health Partners





What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who also have an interest in attending.

Agenda

1. Welcome and Introductions
2. Mental Illness Awareness Week: World Mental Health Day; National Depression Screening Day
3. Pikes Peak Suicide Prevention Partnership Presentation
4. Updates
5. Reminders and Questions



Chapter 01

Welcome and Introductions

Thank you for joining the Provider Support Call/Roundtable

Chapter 02

Mental Illness Awareness Week

World Mental Health Day; National Depression Screening Day

Mental Illness Awareness Week

- This year, **Mental Illness Awareness Week** is October 6 – 12 and **World Mental Health Day** is October 10
- **Suicide Prevention Month (September)** — a time to raise awareness of this urgently important crisis. We use this month to shift public perception, spread hope and share vital information to people affected by suicide
- **World Mental Health Day**- Provides an opportunity for all stakeholders working on mental health issues to talk about their work, and what more needs to be done to make mental health care a reality for people worldwide

We would like to take this time to celebrate those who dedicate their careers to saving and improving lives. We understand that this type of work can be challenging, and we're committed to improving our workplace culture to best support our colleagues, providers, and members.

[World Health Organization](#) [National Alliance of Mental Illness](#)

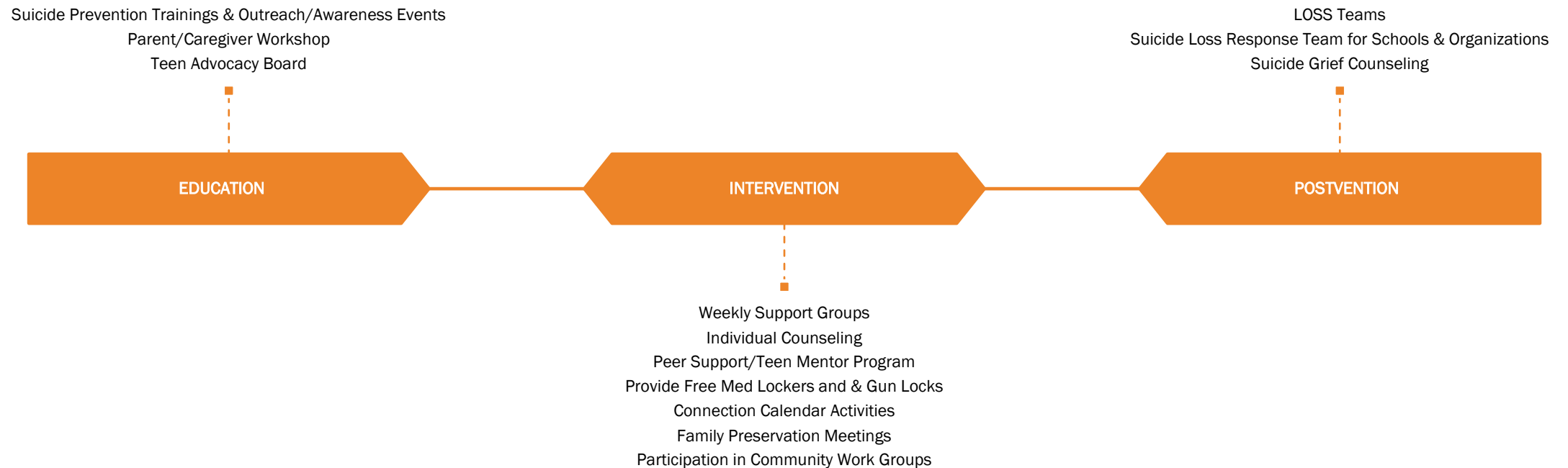




PIKES PEAK SUICIDE PREVENTION PARTNERSHIP

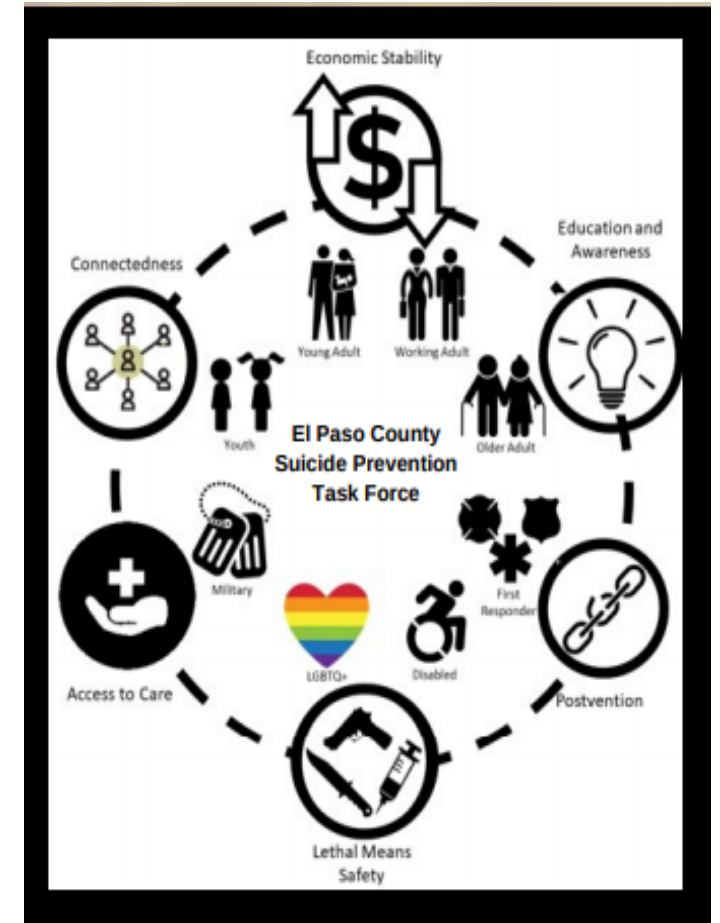
REDUCING SUICIDE ACROSS THE PIKES PEAK REGION

OUR MISSION: TO UNITE THE COMMUNITY IN ADDRESSING SUICIDE IN THE PIKES PEAK REGION THROUGH EDUCATION, INTERVENTION, AND POSTVENTION.



PILLARS OF PREVENTION

- Protective Factors:
 - Connectedness
 - Economic Stability
 - Education & Awareness
- Risk Factors:
 - Access to Suicide Safer Care
 - Lethal Means Safety
 - Postvention



PPSPP AND THE PILLARS OF PREVENTION

Connectedness	Economic Stability	Education & Awareness	Access to Suicide Safer Care	Lethal Means Safety	Postvention
Weekly Groups	No Cost Services	QPR	No Cost Services	Gun Shop Project	LOSS Team
Individual Counseling		Mental Health 1 st Aid	Community Resource Liaison	Provide Free Med Safes & Free Gun Locks	Grief Support Groups for youth and teens
Peer Support		Support Rooted in Love	Attend Partner Meetings Across the Community	Participate on Firearm Safety Work Group	Suicide Grief Counseling
Teen Mentor Program		Customized Trainings	Suicide Prevention Referral Program	Distribute Local PSA	Suicide Loss Response Team
Connections Calendar		Panel Discussions			



SUICIDE PREVENTION REFERRAL PROGRAM

- Increase the number of at-risk individuals accessing suicide prevention support service
- Ensure follow-up and smooth transition from one level of care to the next
- Create a common language and mental model of suicide prevention

Chapter 05

Updates

Carelon Training Webinars - Monthly

Carelon offers monthly training webinars for providers. Here are examples of webinars scheduled for this month.

You can register for any of these trainings by going to:

<https://www.carelonbehavioralhealth.com/providers/resources/trainings>

Carelon Provider Orientation

Tuesday, October 15th at 12pm EST

eServices Overview

Wednesday, October 16th at 12pm EST

ProviderConnect Authorizations

Thursday, October 17th at 11am EST

Availability Provider Portal Enhancements

Thursday, October 17th at 2pm EST

ProviderConnect Overview

Wednesday, October 23rd at 12pm EST

Claims Submission Guidance

Thursday, October 24th at 12pm EST

10/11/2024

Carelon Training Webinars - Quarterly

Carelon also offers quarterly training webinars for providers. Here are examples of these webinars scheduled for this month.

You can register for any of these trainings by going to:

<https://www.carelonbehavioralhealth.com/providers/resources/trainings>

Youth Behavioral Health 101
Tuesday, October 8th at 3pm EST

Grief & Loss: Considerations for Mental Health Professionals
Thursday, October 24th at 3pm EST

Cultural Competency in Behavioral Healthcare
Tuesday, October 29th at 3pm EST

October Department of Health Care Policy and Financing (HCPF) Trainings Examples

[Intermediate Billing Training](#) : Thursday, October 3, 2024

9:00 a.m. - 10:30 a.m.

[Beginner Billing Training: Professional Claims \(CMS 1500\) 10/10/24](#) : Thursday, October 10, 2024

9:00 a.m. - 11:30 a.m.

[Beginner Billing Training: Institutional Claims \(UB-04\) 10/29/24](#) : Tuesday, October 29, 2024

1:00 p.m. - 3:00 p.m.

For a full list of trainings, resources, and calendars of trainings please visit the HCPF website:
<https://hcpf.colorado.gov/provider-training>

Chapter 06

Reminders, Questions & Open Discussion

New Fiscal Year

The new fiscal year (FY 24/25) for Colorado Medicaid and the RAEs began **7/1/2024**

Please be sure to stay up to date on changes, Medicaid validation, and other items coming in FY 24/25.

- Visit the HCPF website - <https://hcpf.colorado.gov/our-providers>
- Contact Carelon PR at COProviderRelations@carelon.com
- Follow newsletters provided by the RAEs and HCPF

Carelon Resources – How to connect...

Email Colorado Provider Relations at:
CoProviderRelations@carelon.com

Call the National Provider Service Line (NPSL) at:
[800-397-1630](tel:800-397-1630)

Carelon Resources – Forms and Guides

<https://www.carelonbehavioralhealth.com/providers/forms-and-guides>

Billing and claims

- Tip Sheets for how to complete billing forms

Change Request Forms

- Change of Address Forms, Facility Location Service Forms (LSF)

Clinical Forms

Stay Up To Date

Every month we provide a Newsletter that has information for providers- including upcoming webinars, events, updates, and resources.

Be sure to check out the Inspire Wellness newsletter!!

To sign up please email:

CoProviderRelations@carelon.com

September 2024



Provider Newsletter INSPIRE WELLNESS

In this issue:

- Department of Health Care Policy and Financing (HCPF)
 - HCPF Provider Bulletin Index
 - Provider Trainings
- Provider Resources and Information
 - Provider Portal Enhancements to Availity Essentials
 - New Resource: Communications Toolkit
 - September's Wellness Focus - Sexual Transmitted Infections (STI's)
 - Advance Colorado Broadband
 - Improving Intensive Behavioral Health Services for Medicaid (IBHS)
 - Stay up to date with Council for Affordable Quality Healthcare, Inc. (CAQH)
 - Northeast Health Partners website
- Upcoming Events and Webinars
 - Monthly RAE Provider Roundtable Webinar for September 2024

DEPARTMENT OF HEALTH CARE POLICY AND FINANCING (HCPF)

HCPF Provider Bulletin Index

The Provider Bulletin is published monthly and posted to this web page. The bulletin covers topics of interest to providers and billing professionals. For access to the Provider Bulletin Index, please visit the [HCPF website](#).

10/11/2024

September 2024



HCI Provider Newsletter

A monthly collection of must-know information and resources

In this issue:

Provider Resources and Information

- Provider Portal Enhancements to Availity Essentials
- NEMT Fraud And How To Report It
- Did You Know? Carelon Behavioral Health Provider Toolkit is Available
- Reminder: Stay Up to Date with CAQH

Health Colorado Member Resources

- Member Engagement Opportunities
- Wellness and Prevention
- 988 Mental Health Crisis Support Information

Public Health Information

- Provider Trainings

Upcoming events

- Monthly RAE Provider Roundtable Webinar for September 2024
- Upcoming Webinars and Archives

PROVIDER RESOURCES AND INFORMATION

25

Upcoming Training

The Next RAE Roundtable

The 2nd Friday of the month


November 9, 2024


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Thank you

Contact Us



 888-502-4189

 888-502-4185


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 <https://www.facebook.com/northeasthealthpartners.org/>

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