

Thank you

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

We will get started at 11:00 a m

To receive the slides shared today please email
COProviderRelations@Carelton.com

the slides and recording will also be posted to the RAE 2 and RAE 4 websites in
the next week

Before we get started...

Please type your name and organization in the chat
so we know who you are.

If you have questions at any time during the webinar,
we ask that you type them in the Q&A

Everyone's line is muted during the webinar.

Thank you

March Provider Support Call

Monthly Provider Roundtable

March 8, 2024

What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

- Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,
- Developing a contracted statewide network of behavioral health providers,
- Administering the Department's capitated behavioral health benefit,
- Onboarding and activating members,
- Promoting the enrolled population's health and functioning, and
- Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.

NORTHEAST HEALTH PARTNERS, LLC

FQHCs:



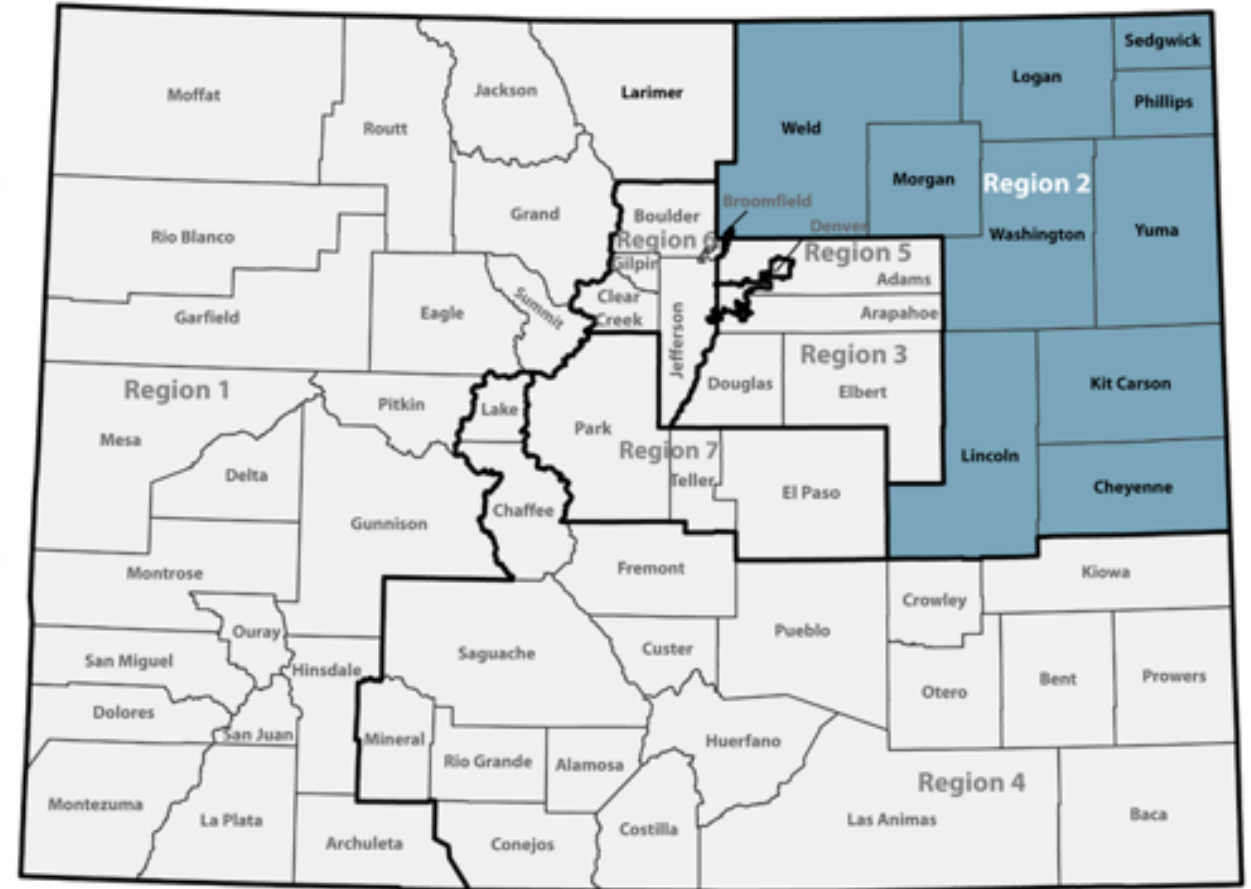
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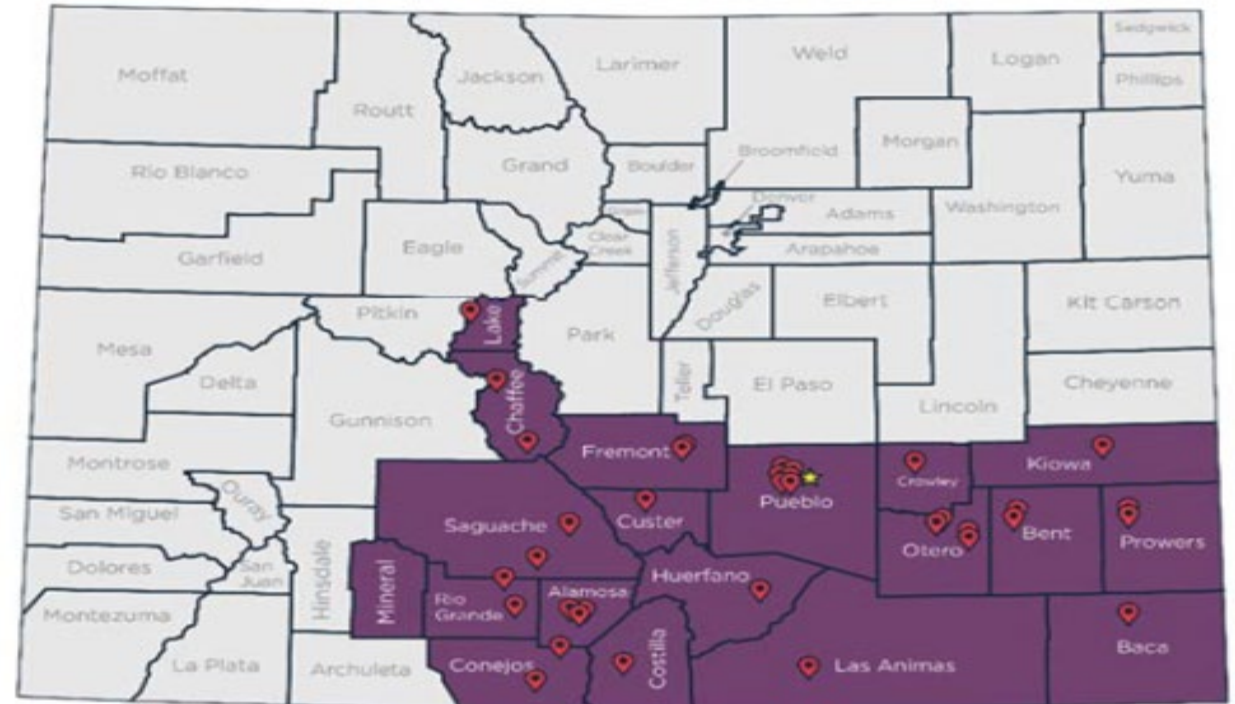


Administrative Service Organization:



Northeast Health Partners





What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.

Agenda

1. Welcome and Introductions
2. Health Equity
3. Updates
4. Reminders, Questions & Open Discussion

Chapter 01

Welcome and Introductions

Thank you for joining the Provider Support Call

Chapter 02

Health Equity

Presented by Brian Robertson, COO, NHP

Chapter 03

Updates

Carelon Training Webinars

Carelon offers monthly training webinars for providers. Here are examples of webinars scheduled for this month.

You can register for any of these trainings by going to:

<https://www.carelonbehavioralhealth.com/providers/resources/trainings>

Managing Cardiovascular and Metabolic Risk for People with Serious Mental Illness
Wednesday, March 20 at 3 p.m. ET

ProviderConnect Overview
Wednesday, March 20 at 1 p.m. ET

eServices Overview
Wednesday, March 13 at 1 p.m. ET

Claim Submission Guidance
Thursday, March 28 at 12 p.m. ET

Availity Provider Portal Enhancement
Tuesday, March 19 at 2 p.m. ET

March HCPF Trainings

Beginner Billing Training : Institutional Claims: This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Held the 3rd Thursday of each month. Next training – **Thursday, March 7th at 9 AM**

Beginner Billing Training : Professional Claims: This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Scheduled – **Thursday, March 7th at 1 PM**

Disability Competent Care : Disability Competent Care Training Videos and References, Steps to Improve Access to Health Care Practices, Resources for Accessible Health Care

Early and Periodic Screening, Diagnostic and Treatment : EPSDT Benefits & Training web page and Kempe Child Welfare training video

For a full list of trainings, resources, and calendars of trainings please visit the HCPF website:
<https://hcpf.colorado.gov/provider-training>

Chapter 04

Reminders, Questions & Open Discussion

Some General Reminders about claim submissions

When submitting corrected claims, be sure to indicate that they are corrected claims to help with clean processing.

Timely Filing for claims is 90 days

Claims can be submitted electronically via Provider Connect, Availability and Clearing Houses, as well as mailed.

Carelon Resources – How to connect...

Call the National Provider Service Line (NPSL) at:
800-397-1630

Email Colorado Provider Relations at:
CoProviderRelations@carelon.com

Carelon Resources – Forms and Guides

<https://www.carelonbehavioralhealth.com/providers/forms-and-guides>

Billing and claims

- Tip Sheets for how to complete billing forms

Change Request Forms

- Change of Address Forms, Facility Location Service Forms (LSF)

Clinical Forms

EAP Forms

Stay Up To Date

Every month we provide a Newsletter that has information for providers- including upcoming webinars, events, updates, and resources.

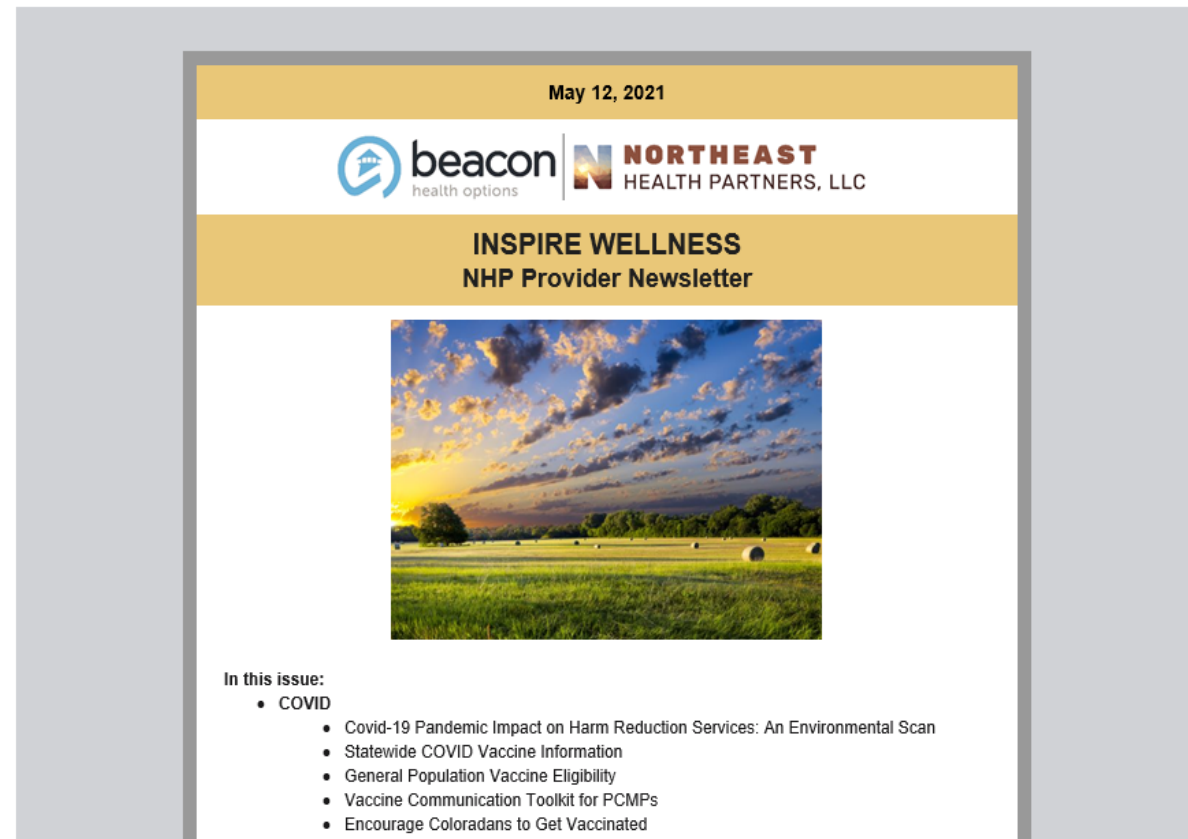
Be sure to check out the Inspire Wellness newsletter!!

To sign up please email:
CoProviderRelations@carelon.com

Wed 5/12/2021 7:02 AM

Beacon Health Options Provider Relations <coproviderrelations@beaconhealthoptions.com>

NHP Provider Newsletter 5.12.2021



Upcoming Training

The Next RAE Roundtable

The 2nd Friday of the month


April 12, 2024


11am

Thank you

Contact Us



 888-502-4189

 888-502-4185

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