

# Thank you

Thank you for joining us, we will get started in just a few minutes to allow others to call in.

We will get started at 11:00 am

To receive the slides shared today please email  
[COProviderRelations@Carelton.com](mailto:COProviderRelations@Carelton.com)

the slides and recording will also be posted to the RAE 2 and RAE 4 websites in the next week



# Before we get started...

Please type your name and organization in the chat  
so we know who you are.

If you have questions at any time during the webinar,  
we ask that you type them in the Q&A

Everyone's line is muted during the webinar.

Thank you



# October Provider Support Call



Monthly Provider Roundtable

October 13, 2023

# What is the RAE?

The RAEs are responsible for the health and cost outcomes for members in their region, as well as:

- Developing a network of Primary Care Medical Providers (PCMPs) to serve as medical home providers for their members,
- Developing a contracted statewide network of behavioral health providers,
- Administering the Department's capitated behavioral health benefit,
- Onboarding and activating members,
- Promoting the enrolled population's health and functioning, and
- Coordinating care across disparate providers, social, educational, justice, and other community agencies to address complex member needs that span multiple agencies and jurisdictions.



# NORTHEAST HEALTH PARTNERS, LLC

FQHCs:



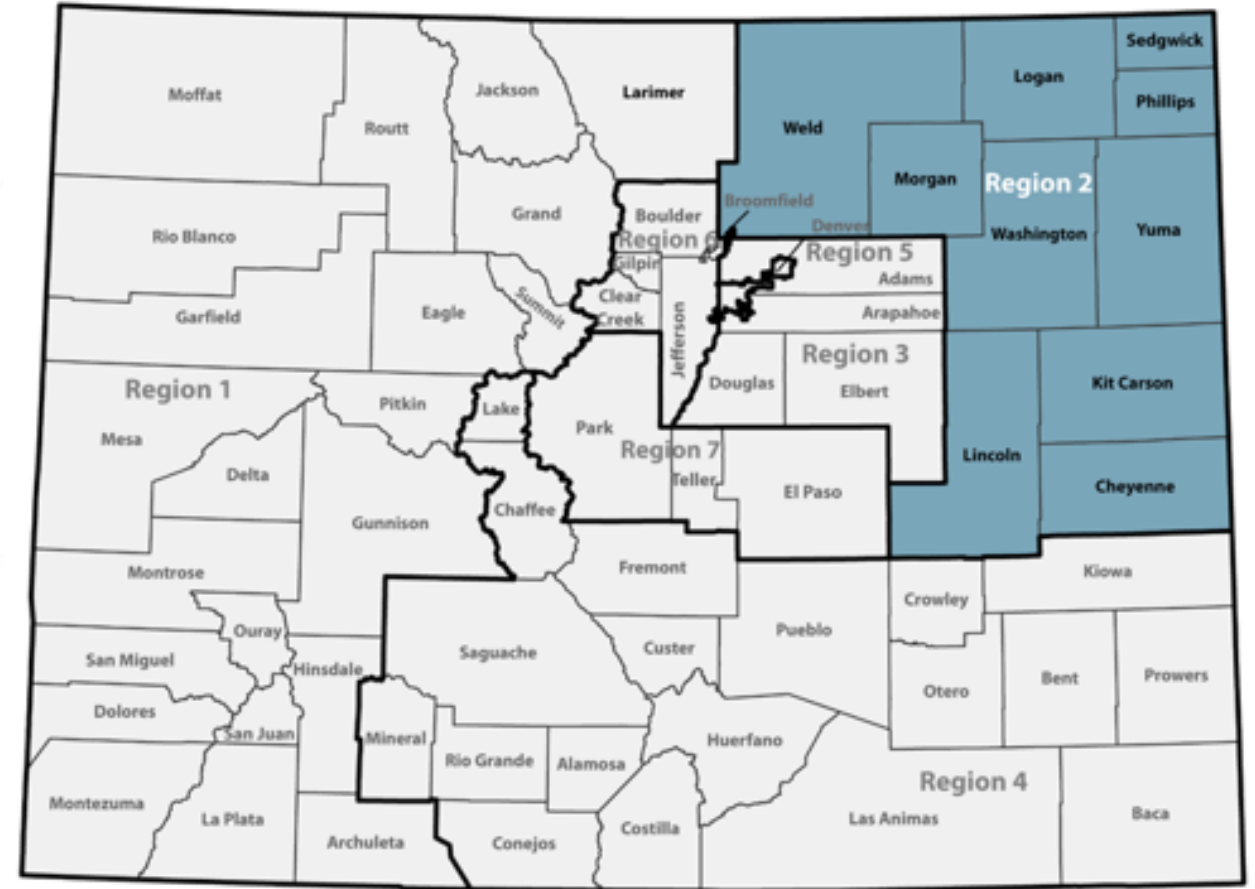
CMHCs:



Administrative Service Organization:

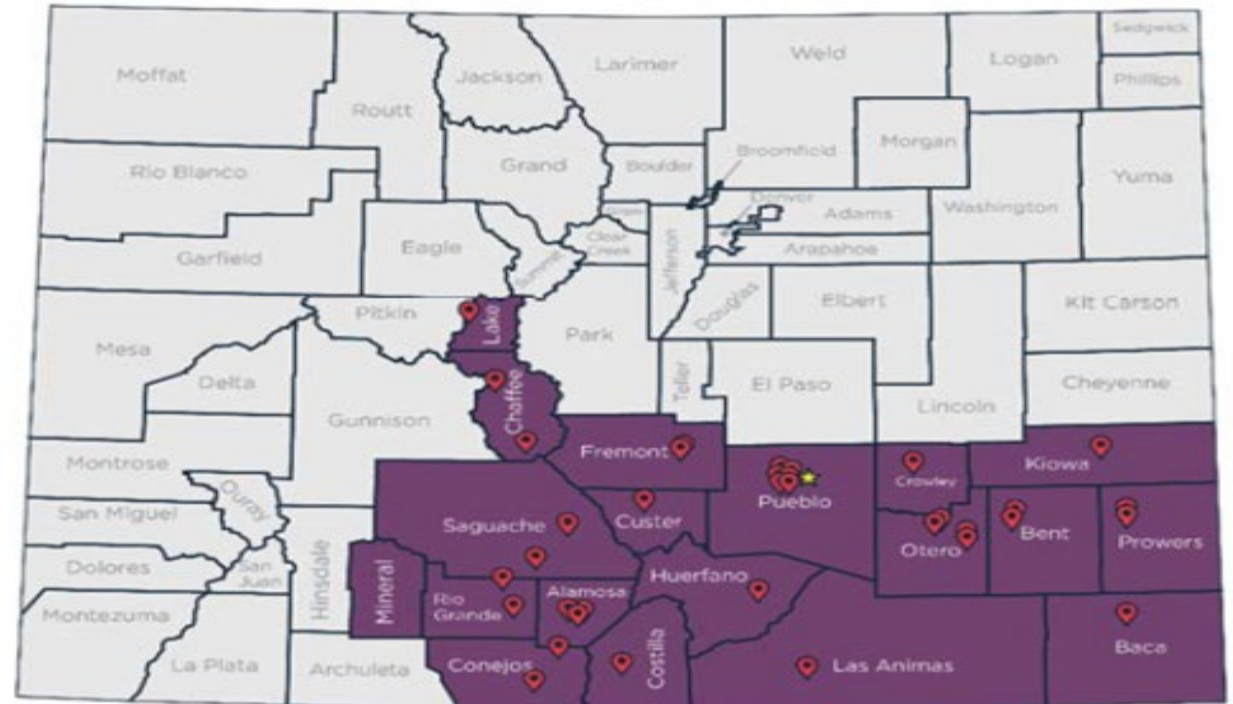


Northeast Health Partners





# HEALTH COLORADO



10/13/2023

# What is a RAE Roundtable?

This is a monthly meeting where we share updates, provide information, training, and welcome your questions and discussion.

Feel free to share this invitation with colleagues who may also have an interest in attending.



# Agenda

1. Welcome and Introductions
2. DentaQuest
3. HIT - High Intensity Treatment Services
4. Carelon Resources
5. Updates
6. Reminders, Questions & Open Discussion



# Chapter 01

## Welcome and Introductions

Thank you for joining the October Provider Support Call



**N** **NORTHEAST**  
HEALTH PARTNERS, LLC



**HEALTH**  
**COLORADO**  
Your Connection to Complete Health Care

10/13/2023

# Chapter 02

## DentaQuest

- Jessica Jensen, RDH, BS
- DentaQuest - Clinical Quality Improvement Specialist



# Chapter 03

## HIT - High Intensity Treatment Services

- Tiffany Jenkins
- Carelon - Manager Behavioral Health Services



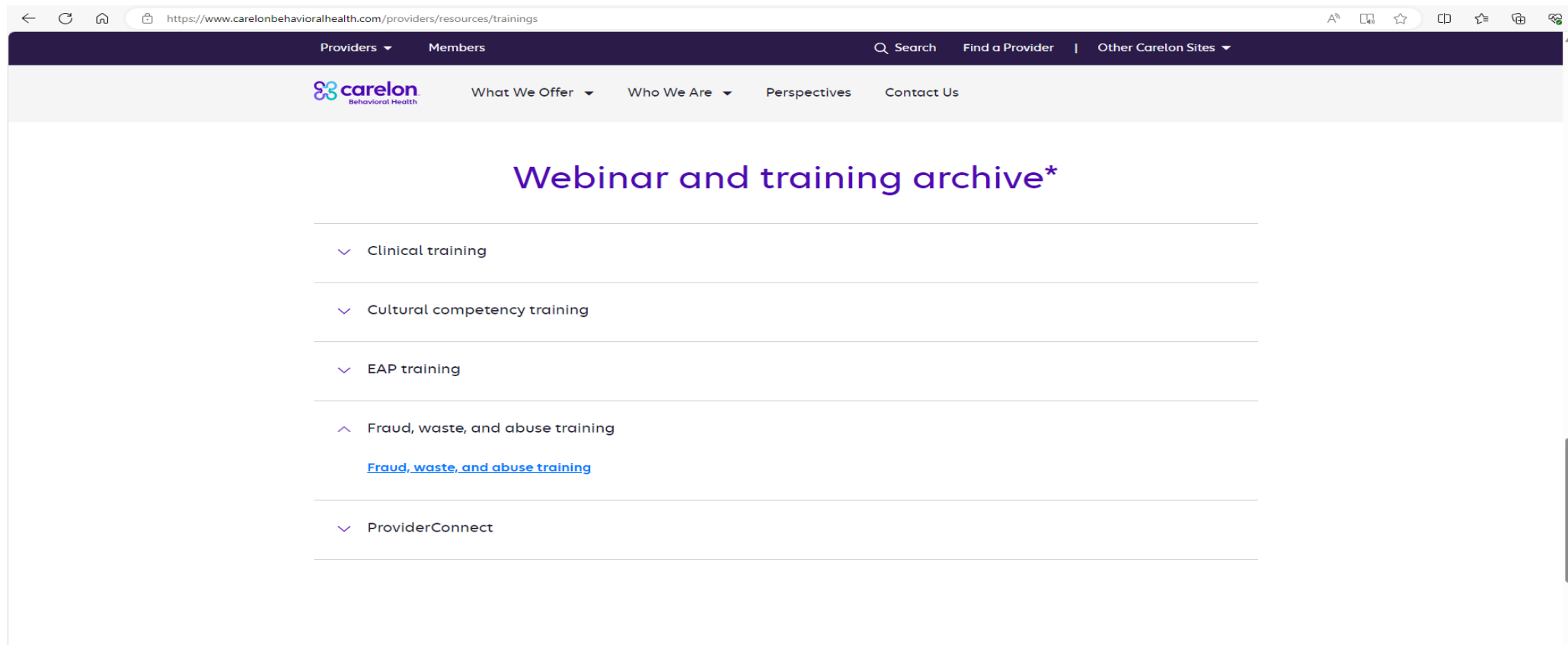
# Chapter 04

## Carelon Resources



# Carelon Resources – Fraud, Waste, and Abuse Training

<https://www.carelonbehavioralhealth.com/providers/resources/trainings>

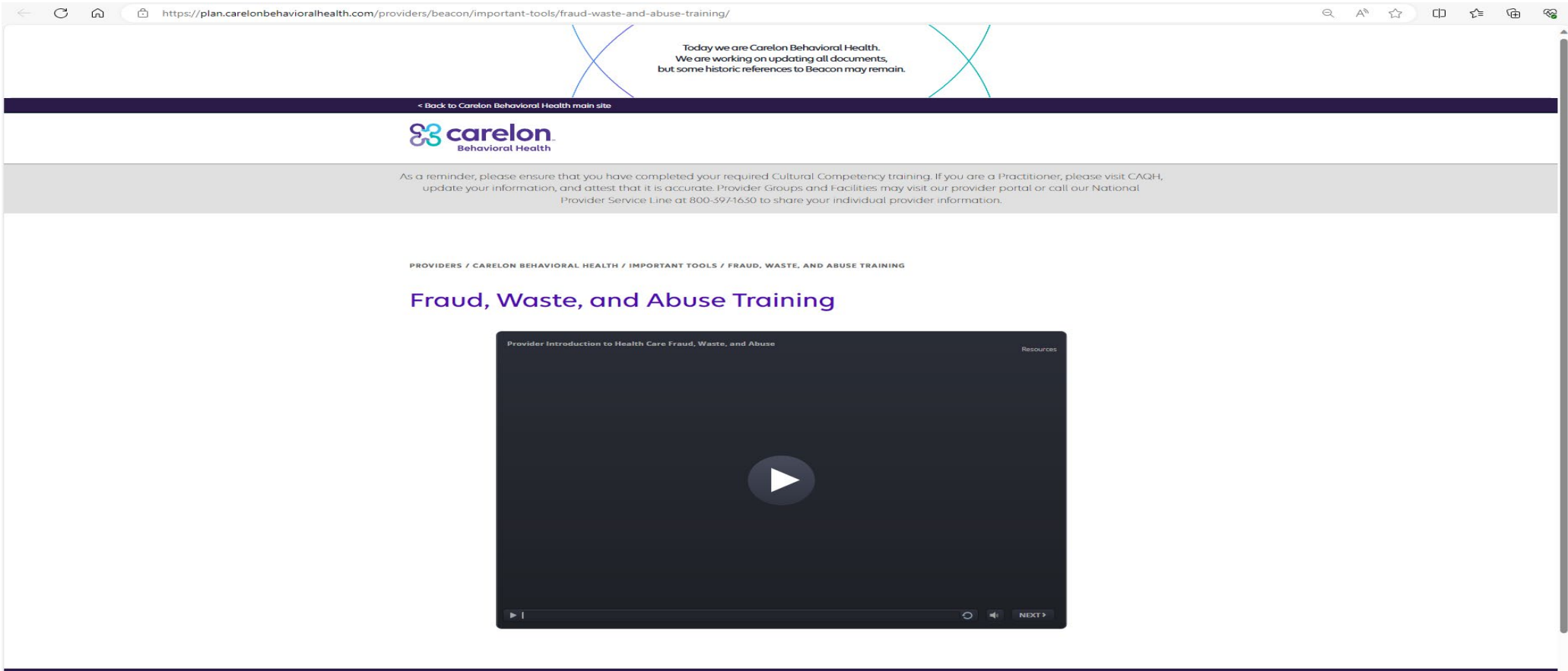


The screenshot shows a web browser displaying the Carelon Behavioral Health website. The URL in the address bar is <https://www.carelonbehavioralhealth.com/providers/resources/trainings>. The website has a dark blue header with navigation links: Providers, Members, Search, Find a Provider, and Other Carelon Sites. Below the header is a light gray section with the Carelon Behavioral Health logo and links: What We Offer, Who We Are, Perspectives, and Contact Us. The main content area is titled 'Webinar and training archive\*' and lists several training categories, each with a dropdown arrow. The categories are: Clinical training, Cultural competency training, EAP training, Fraud, waste, and abuse training (with a blue link to 'Fraud, waste, and abuse training'), and ProviderConnect.



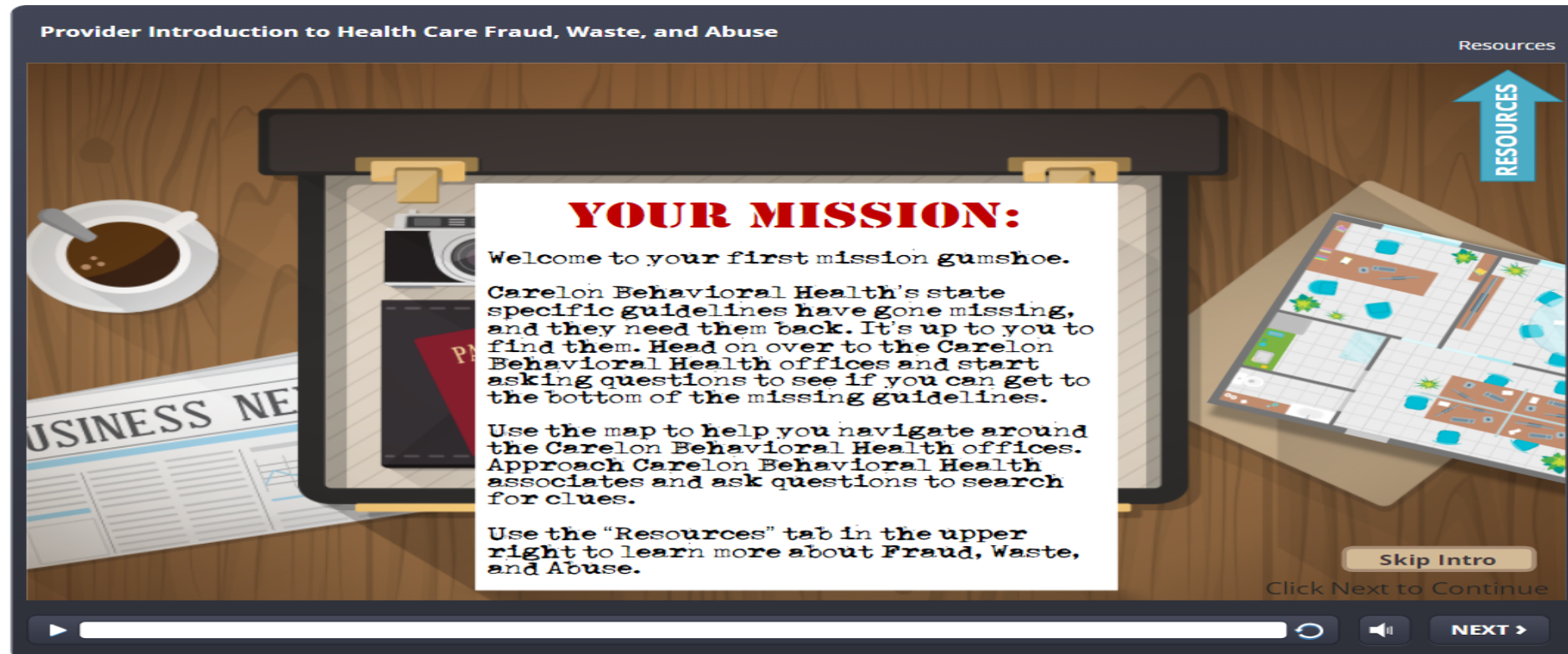
# Carelon Resources – Fraud, Waste, and Abuse Training

## Recorded Interactive Training



# Carelon Resources – Fraud, Waste, and Abuse Training

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## Recorded Interactive Training





# Carelon Resources – Fraud, Waste, and Abuse Training

## Recorded Interactive Training



# Chapter 05

## Updates



# Carelon Training Webinars

Carelon offers monthly training webinars for providers. Here is the list of scheduled webinars for July.

You can register for any of these trainings by going to:

<https://www.carelonbehavioralhealth.com/providers/resources/trainings>

## Upcoming Webinars

eServices Overview

Wednesday, October 11, 2023 at 3 p.m. ET

Claims Submission Guidance

Thursday, October 19, 2023 at 12 p.m. ET

ProviderConnect Overview

Wednesday, October 18, 2023 at 2 p.m. ET

SBIRT: An Evidence-based Approach to Substance Use Intervention

Thursday, October 26, 2023 at 3:00 p.m. ET



# October HCPF Trainings

**Beginner Billing Training: Professional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Scheduled – **October 12th at 9AM**

**Beginner Billing Training: Institutional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Held the 3<sup>rd</sup> Thursday of each month. Next training – **October 26th at 9 AM**

**Beginner Billing Training: Professional Claims:** This training will show you how to navigate the HCPF website, understand billing prerequisites, and how to complete basic billing. Scheduled – **November 9th at 9AM**

A full list of trainings, resources, and calendars of trainings please visit the HCPF website:  
<https://hcpf.colorado.gov/provider-training>

# Chapter 06

## Reminders, Questions & Open Discussion



# Community Partners PHE Unwind Webinar information

**Time:** 1 – 2:30 pm

**Dates:**

October 25, 2023

**\*\* Please note this is the final live training session**

To register, go to:

<https://hcpf.colorado.gov/covid-19-phe-planning>



Register

You can review previous presentations by going to the above website.



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# Carelon Resources – How to connect...

Call the National Provider Service Line (NPSL) at:  
**800-397-1630**

Email Colorado Provider Relations at:  
**CoProviderRelations@carelon.com**



# Stay Up To Date

Every month we provide a Newsletter that has information for providers- including upcoming webinars, events, updates, and resources.

Be sure to check out the Inspire Wellness newsletter!!

To sign up please email:

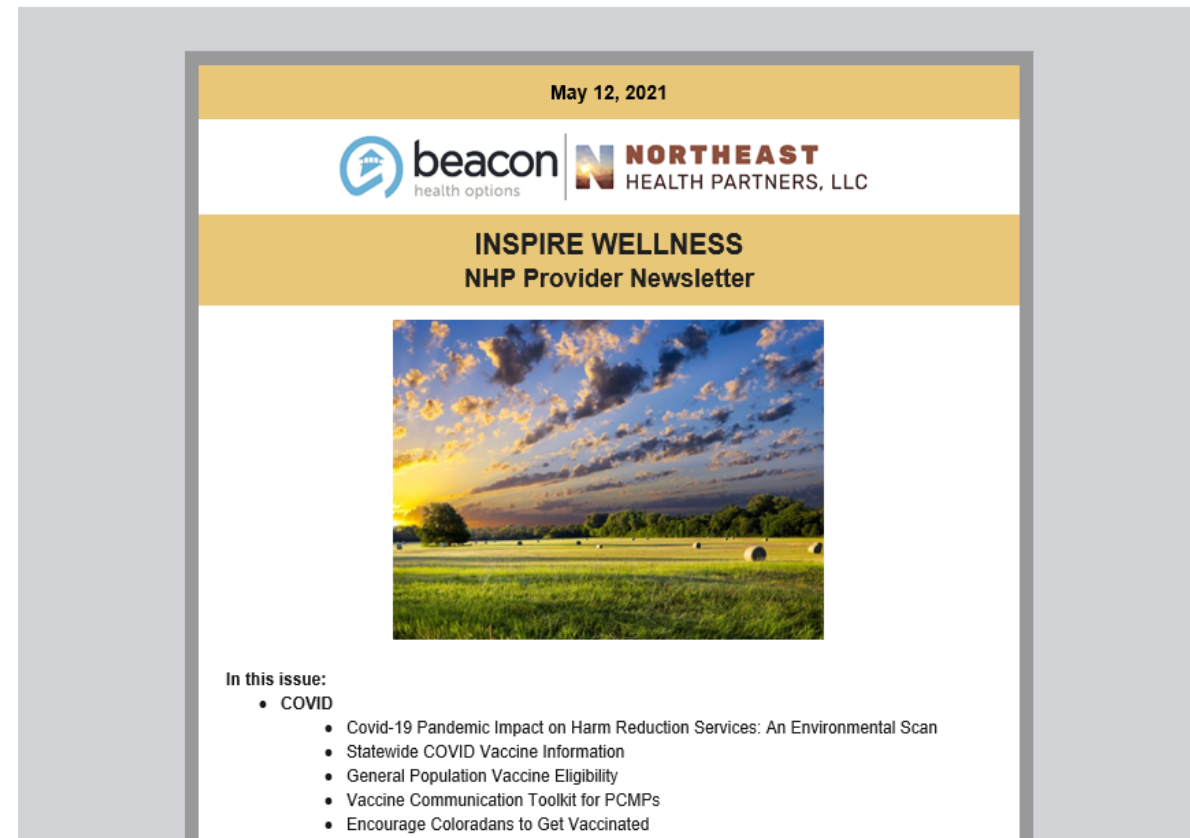
[CoProviderRelations@carelon.com](mailto:CoProviderRelations@carelon.com)



Wed 5/12/2021 7:02 AM

Beacon Health Options Provider Relations <coproviderrelations@beaconhealthoptions.com>

NHP Provider Newsletter 5.12.2021



10/13/2023

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# October Newsletter Highlights

- Provider Revalidation Timelines
- HCPF Provider Bulletin Index
- DentaQuest Member Information
- HCPF member Renewal Packets
- Public Health Information
- Upcoming Events & Webinars



# Upcoming Training

The Next RAE Roundtable

The 2<sup>nd</sup> Friday of the month

November 10, 2023


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# Thank you

## Contact Us



 888-502-4189

 888-502-4185


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