MEMBER EXPERIENCE ADVISORY COMMITTEE – REGION 2

Date/Time: Wednesday, November 18, 2026; 11:00 am – 12:00 pm
Location: **NHP Office 1st floor,** 710 11th Ave Suite L75, Greeley, CO 80631
or

Join the meeting now

Meeting ID: 264 728 922 223 901 - Passcode: JM2Ut6Xu

Or Phone in
1-970-628-3535, 865182761# Conference ID: 865 182 761#

Facilitators: Raina Ali, Cailey Cimera, Joanna Martinson

Objectives

- Create a safe place for Members to share their voice
- Provide feedback and experiences about your Health Care

Ground rules

- We can agree to disagree
- Titles are “left at the door”
- Let’s be tough on problems, easy on people
- Remember the vision!
- Confidentiality
- Let people finish their thoughts / One person speaking at a time
- Make recommendations for how to solve problems
- Seek first to understand

Agenda Items:

Welcome **All**

- What are you looking forward to the most as we are entering winter/holiday season?

Review Agenda Raina

- Anything to Add?

NEMT: **Raina**

- Overview
- January Expansion
- Experiences

HR1: **Mia**

- October changes
- Community Engagement requirements
- 6-month renewals
- Medical Frailty

Care Coordination Coner (if we have time) **Joanna Martinson**

- Preparing emergency kits

Reminders: **Cailey**

- **Member Material Review Workgroup**
  - Next Meeting is August 25, 2026, from 1-2
    - $25 gift card for attending
    - Email Bekkah to get involved at bekkah.abeyta@nhpllc.org

- **Next PIAC**
  - Urban: January 27, 2027, 10-11:30
  - Rural: February 3, 2027, 10-11:30
    - $25 gift card for attending
    - Who would like to provide an update?
    - nhprae2.org/members/join-a-team/piac/
- **Next Meeting**
  - February 17, 2026, 11-12 at Zoe's Cafe

Wrap up/Thank you **Raina**