Meeting Minutes: Larimer Member Experience Advisory Council

Thursday, Sept 2 2026 11:30am-1pm / Virtual Meeting on Zoom

Attendance:

There were 10 Medicaid members (including facilitator) and 2 administrative members in attendance.

Summary

Members learned from Raina at NHP about the upcoming impacts of federal changes on Medicaid, and how they will specifically impact Larimer county Medicaid members.

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The meeting started with connecting questions including *How has Medicaid helped you?* or *What fall things are you looking forward to?*

Raina presented on impacts from the federal bill that passed last year which has impacts on Medicaid starting soon. For NHP's region which includes Larimer county, they expect about 20% of their members to be impacted by the work requirements and immigration changes. Specifically in Larimer county, they expect 12,000 members to be impacted by work requirements. That is about 40% of the Medicaid members in Larimer county. We also learned:

- About the changes to eligibility for some immigrants. There are <10 people in Larimer who will be impacted by the change starting Oct 1.
- Any Medicaid members in Colorado will be receiving a letter soon if they will be impacted by changes that are happening because of the federal bill.
- There is an online screener for people who will be impacted by work requirements – here is the link.
- We learned about the exemptions, which means people who don't have to meet the new work requirements/community engagements.
    - [list out the exemptions]
- We also learned about the new 6 month renewal timeline instead of 12 month renewal timeline.
    - The people who will stay with 12 month renewal:

- Children 18 and younger
- Adults 65 +
- Pregnant members and members who were pregnant in the last 12 months
- Parents/caretakers whose income is 68% FPL or less
- Members who get long term services and supports (LTSS) or home and community based services (HCBS)
- Medicaid Buy-in Members
- Members who qualify based on disability or blindness
- Members who also have Medicare
- Former foster care youth through age 25

- The most important thing members can do is update their contact information to make sure they are getting the letters. Link to How to update your info

What members can do now:

- ☐ Update your address, phone number, and email
- ☐ Open your mail, and respond by the deadline
- ☐ Find out whether the rules apply to you: Work requirements screener
- ☐ Start keeping proof - pay stubs, class schedule, note from volunteer coordinator, job training records. Save them where you can find them again

The final takeaway from the presentation: nothing is due today. Right now members' job is just to stay reachable and read what the state sends to you

Final collection of links for members to reference:

- Immigrant eligibility screener
- Work requirements screener
- Update your information
- Work requirements FAQ
- 6 Month Renewal FAQ
- Retroactive Coverage FAQ
- Immigrant Eligibility Changes FAQ

Member questions and feedback:
The facilitator prompted all council members to take out their phone and save NHP's number for themselves and to give to community members if they encounter any questions or issues.

- The facilitator shared an issue with NMT from a Loveland member who couldn't attend: They had multiple scheduled rides (scheduled in advance with Ztrip) that they didn't pick her up for, or picked her up late for. For example, the ride was supposed to pick up yesterday at 2:30, they got notice at 2:40 that the car was 15min away and she needed to be in Fort Collins at 3pm for an appointment so had to cancel.
- The council discussed the difference between NEMT and NMT and talked about how easy it is to mix them up

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About the Larimer Member Experience Advisory Council:

A council for people in Larimer county who use Medicaid, to share our experiences of accessing care covered by Medicaid. We help shape the system that serves us to improve access for everyone. Our council has operated for over 8 years under the leadership of Colorado Cross Disability Coalition, led by a Medicaid member themselves. Our council works on system change by advising the regional organization on how to better serve and outreach Medicaid members in Larimer county, bringing various community leaders in to listen and talk with us. To join, contact alison@consultingwithlivedexperience.com