MEMBER EXPERIENCE ADVISORY COMMITTEE – REGION 2

Date/Time: Wednesday, February 18, 2026; 11:00 am – 12:00 pm
Location: **Zoe's Café,** 715 10th St, Greeley, CO 80631
or

Join the meeting now

Meeting ID: 269 087 034 421 20 - Passcode: n3hx38gN

Or Phone in
1-970-628-3535,, 216640109# Conference ID: 216 640 109#

Facilitator: Raina Ali

Objectives

- Create a safe place for Members to share their voice
- Provide feedback and experiences about your Health Care

Ground rules

- We can agree to disagree
- Titles are "left at the door"
- Let's be tough on problems, easy on people
- Remember the vision!
- Confidentiality
- Let people finish their thoughts / One person speaking at a time
- Make recommendations for how to solve problems
- Seek first to understand

Agenda Items:

Welcome All
- What are you looking forward to most this Spring?

Review Agenda Raina
- Anything to Add?

Member Benefits: Raina
- Overview of Benefits
- Overview of H.R.1 Changes

Northeast Health Partners Member Services: 800-541-6870
Northeast Health Partners Care Coordination: 888-502-4190
Visit our website at: nhprae2.org

- DentaQuest Benefits Presentation — Heathe Schenkel

NHP PIAC Representative — Jodi Walker

- Role
- Updates
- Q/A

Care Coordination Coner — Joanna Martinson

- Any Questions?
- Any Needs?

Reminders: — Raina

- Member Material Review Workgroup
  - Next Meeting is February 24, 2026, from 1-2
    - $25 gift card for attending

- Next PIAC
  - Urban: April 22, 2026, 10-11:30
  - Rural: April 29, 2026, 10-11:30
    - $25 gift card for attending
    - Who would like to provide an upate?
    - nhprae2.org/members/join-a-team/piac/
- Next Meeting
  - **May 20, 11-12**

Wrap up/Thank you — Raina