



MEMBER EXPERIENCE ADVISORY COMMITTEE – REGION 2

Date/Time: Wednesday, August 19, 2026; 11:00 am – 12:00 pm

Location: **Zoe's Café**, 715 10th St, Greeley, CO 80631

or

[Join the meeting now](#)

Meeting ID: 264 728 922 223 901 - Passcode: JM2Ut6Xu

Or Phone in

1-970-628-3535, 865182761# Conference ID: 865 182 761#

Facilitators: Raina Ali, Cailey Cimera, Joanna Martinson

Objectives

- Create a safe place for Members to share their voice
- Provide feedback and experiences about your Health Care

Ground rules

- We can agree to disagree
- Titles are “left at the door”
- Let’s be tough on problems, easy on people
- Remember the vision!
- Confidentiality
- Let people finish their thoughts / One person speaking at a time
- Make recommendations for how to solve problems
- Seek first to understand

Agenda Items:

Welcome

All

- Have you worked with an NHP Care Coordinator before?

Review Agenda

Raina

- Anything to Add?

Northeast Health Partners Member Services: 800-541-6870

Northeast Health Partners Care Coordination: 888-502-4190

Visit our website at: nhprae2.org



Guest Presenters:

The Department of Health Care Policy & Financing

- Tamara Keeney, HCPF

NEMT Changes:

Raina

- MediDrive
- Have You used NEMT since July?

Care Coordination Coner (if we have time)

Joanna Martinson

- Preparing emergency kits

Reminders:

Raina

- **Member Material Review Workgroup**
 - Next Meeting is August 25, 2026, from 1-2
 - \$25 gift card for attending
 - Email Bekkah to get involved at bekkah.abeyta@nhpllc.org
- **Next PIAC**
 - Urban: October 28, 2026, 10-11:30
 - Rural: November 4, 2026, 10-11:30
 - \$25 gift card for attending
 - Who would like to provide an upate?
 - nhprae2.org/members/join-a-team/piac/
- **Next Meeting**
 - November 18, 2026, 11-12 at Zoe's Cafe

Wrap up/Thank you

Raina

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