



**Spanish Speaking Member Experience Advisory  
Committee (MEAC) March 18th, 2026, Meeting  
Summary**

**PURPOSE:**

Northeast Health Partners' MEAC meeting is a place for plan members to talk about their personal experiences with Health First Colorado (Colorado's Medicaid Program). All NHP plan members are welcome to attend.

NHP's Spanish Speaking Member Experience Advisory Committee met on March 18, 2026. The group met virtually through the TEAMS platform. There were 23 members in attendance. Reina Sotelo, an NHP Care Coordinator, facilitated the meeting in Spanish,

**WELCOME AND MEETING AGENDA:**

The agenda was reviewed. Reina asked if there were any additions to the agenda and there were none.

**WELCOME AND INTRODUCTIONS:**

MEAC members were asked to introduce themselves and answer the question "How did you find out about this meeting?"

These are the answers that were given by the members:

- Friends
- Family
- Social Media
- Website

**GUEST PRESENTATION**

DentaQuest who is the contract holder for dental services under Medicaid joined to talk about how to find a dentist, who you can contact with issues, and why dental health is so important.

- One member asked about how to properly floss
- Another asked about transportation (NEMT covers dental transportation)

**CARE COORDINATION**

Reina gave an overview of what care coordination is and how to make a referral. Reina is an NHP care coordinator.

- Care coordination is a free benefit to help you navigate care in any capacity you need. From managing a health condition to helping you understand your benefits to assisting with scheduling appointments and finding providers. Reina showed members how to complete the form online.

- Members can fill out the online referral form: <https://site-emju3.powerappsportals.com/en-US/>
- Call the care coordination line: 888-541-4190
- Or contact Raina or Reina at [raina@nhpllc.org](mailto:raina@nhpllc.org) or [reina.sotelo@nhpllc.org](mailto:reina.sotelo@nhpllc.org)

### **H.R.1 CHNAGES**

The group opened up discussion around h.r.1 changes, and who had been told about changes. There were no questions as this time, but hte group agreed to do a deep dive in the next meeting.

### **NHP MEMBER ENGAGEMENT UPCOMING FORUMS:**

- Members were reminded that they will receive a \$25 gift card for attending the MEAC meeting.

### **CLOSING:**

Reina reminded the council that they could reach out to any member on the team with any questions.

