



MEMBER EXPERIENCE ADVISORY COMMITTEE – REGION 2

Date/Time: Wednesday, May 20, 2026; 11:00 am – 12:00 pm

Location: **Zoe's Café**, 715 10th St, Greeley, CO 80631

or

[Join the meeting now](#)

Meeting ID: 283 687 258 151 46 - Passcode: Q5mw7sv3

Or Phone in

1-970-628-3535,, 597049129# Conference ID: 597 049 129#

Facilitator: Raina Ali, Cailey Cimera, Mia Colby, Joanna Martinson

Objectives

- Create a safe place for Members to share their voice
- Provide feedback and experiences about your Health Care

Ground rules

- We can agree to disagree
- Titles are “left at the door”
- Let's be tough on problems, easy on people
- Remember the vision!
- Confidentiality
- Let people finish their thoughts / One person speaking at a time
- Make recommendations for how to solve problems
- Seek first to understand

Agenda Items:

Welcome

All

- How do you like to get communications? (mail, social media, text, call, video)

Review Agenda

Mia/Cailey

- Anything to Add?

Northeast Health Partners Member Services: 800-541-6870

Northeast Health Partners Care Coordination: 888-502-4190

Visit our website at: nhprae2.org



Guest Presenters:

CACP Team

- The Center to Advance Consumer Partnership team who is working with HCPF will be presenting and opening discussion around member communications for HR1

Care Coordination Coner

Joanna Martinson

- Preparing emergency kits

Reminders:

Cailey/Mia

- Member Material Review Workgroup
 - Next Meeting is May 26, 2026, from 1-2
 - \$25 gift card for attending
- Next PIAC
 - Urban: July 22, 2026, 10-11:30
 - Rural: July 29, 2026, 10-11:30
 - \$25 gift card for attending
 - Who would like to provide an upate?
 - nhprae2.org/members/join-a-team/piac/
- Next Meeting
 - **August 19, 11-12 at Zoe's Cafe**

Wrap up/Thank you

Cailey/Mia

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