



Meeting Agenda: Larimer Member Experience Advisory Council

Thursday, May 7, 2026 11:30am-1pm / Virtual Meeting on Zoom

About the Larimer Member Experience Advisory Council:

A council for people in Larimer county who use Medicaid, to share our experiences of accessing care covered by Medicaid. We help shape the system that serves us to improve access for everyone. Our council has operated for over 8 years under the leadership of Colorado Cross Disability Coalition, led by a Medicaid member themselves. Our council works on system change by advising the regional organization on how to better serve and outreach Medicaid members in Larimer county, bringing various community leaders in to listen and talk with us.

Areas we have worked on:

- Ensuring people with chronic pain have appropriate access to care, including by working with the state on physical therapy approvals for maintenance care
- Access in Larimer county to behavioral healthcare for people with Intellectual/Developmental Disability, by working with our regional organization, Larimer County, and the new Longview facility

Why join the council?

If you are a Medicaid member in Larimer county, and you are passionate about making sure people with Medicaid (Health First Colorado) in our communities can access the care they need when they need it, please join us! Email facilitator [Alison Sbrana](#) to be added to the list. We meet every other month on the odd months, the first Thursday from 11:30am-1pm on Zoom.

Housekeeping

Zoom Meeting Info

<https://us06web.zoom.us/j/9330895778?pwd=I9Fy2v9hPht8HigCfQsiT6efshbnja.1>

Meeting ID: 933 089 5778

Passcode: 6QgSd8

One tap mobile

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More links and instructions on joining the zoom:

https://us06web.zoom.us/meetings/9330895778/invitations?signature=K2lxAs5b6_CvBnrJfRqB2TkTjzGI4pkfUbaq1KX8foY



Purpose of today's meeting

We will learn about the behavioral health services we can access through Medicaid in our area. Northeast Health Partners will explain the services available, and how to find them including a tutorial on how to search for a provider on the website based on what you need. We will also spend a little time welcoming our new members.

Attendees

Outside of our Larimer Medicaid members, we will have a few administrative folks join us from Northeast Health Partners and communications folks working with the state:

- Raina Ali - Community Relations Manager
- Mia Colby - Community and Member Engagement Specialist
- Melinda, Lindsey, and Brittany - folks working on communication with the state

Agenda - 90 minutes

10min - Welcome and Connecting

40min - Learn from folks working with the state on communication about the upcoming work requirements, then discuss and give feedback

40min - Learn about telehealth options

- CirrusMD → telehealth app option. Based on time and council interest, council members can register for the app during our meeting and get support with that, as well as offer feedback about what that process is like
- Nurse advice line
- Goodness Health telehealth for acute care follow up