



Meeting Agenda: Larimer Member Experience Advisory Council

Thursday, March 5, 2026 11:30am-1pm / Virtual Meeting on Zoom

About the Larimer Member Experience Advisory Council:

A council for people in Larimer county who use Medicaid, to share our experiences of accessing care covered by Medicaid. We help shape the system that serves us to improve access for everyone. Our council has operated for over 8 years under the leadership of Colorado Cross Disability Coalition, led by a Medicaid member themselves. Our council works on system change by advising the regional organization on how to better serve and outreach Medicaid members in Larimer county, bringing various community leaders in to listen and talk with us.

Areas we have worked on:

- Ensuring people with chronic pain have appropriate access to care, including by working with the state on physical therapy approvals for maintenance care
- Access in Larimer county to behavioral healthcare for people with Intellectual/Developmental Disability, by working with our regional organization, Larimer County, and the new Longview facility

Why join the council?

If you are a Medicaid member in Larimer county, and you are passionate about making sure people with Medicaid (Health First Colorado) in our communities can access the care they need when they need it, please join us! Email facilitator [Alison Sbrana](#) to be added to the list. We meet every other month on the odd months, the first Thursday from 11:30am-1pm on Zoom.

Housekeeping

Zoom Meeting Info

Join Zoom Meeting

<https://us06web.zoom.us/j/82322647075?pwd=EGMDrZ7tbSaSbUfzBDuVbFQzY6gva1.1>

Meeting ID: 823 2264 7075

Passcode: 513035

One tap mobile



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Purpose of today's meeting

We will be exploring how Larimer Medicaid members learn about their coverage and what services they can access, and how we can get the word out to more Medicaid members about care coordination and other Medicaid services.

Agenda - 90 minutes

30min - Welcome and Introductions

- Name
- How did you first learn about Medicaid services in Larimer county, and learn what services were available to you?

55min - Discussion: Bridging the gap for Larimer Medicaid members – how members learn about their coverage and what services are available.

- How do Medicaid members learn about what services are covered?
 - What barriers exist for Medicaid members in Larimer county to learn more about what services they can get?
- How do Medicaid members learn about care coordination?
 - What barriers are in the way for members to get help from care coordination?

5min - MMWG, looking for member stories for videos

5min - Council housekeeping

- Remind about MMWG and PIAC and how to join, next dates