



PROFESSIONAL DEVELOPMENT HUB (PDH) FAQs

What does PDH stand for?	PDH stands for Professional Development Hub , NHP's online platform for training and professional development resources.
Will I get a certificate or proof of completion for courses I complete?	Yes. A certificate of completion will be provided in the name of the individual who is registered upon successful completion of the course.
Do courses get CME credits?	Not yet, but we are currently work on this and will provide updates soon.
What if I don't see a training on the platform that I need?	If you cannot find a training or need assistance, please contact training@nhpllc.org . Our team will support you by either adding the training or directing you to where it can be accessed.
Why should my practice participate in the PDH?	The PDH helps practices stay informed, compliant, and up to date on best practices, NHP programs, and care coordination efforts, supporting better outcomes for both staff and members.
Are all courses previously recorded or videos?	No. PDH courses may include live trainings, previously recorded sessions, or assessments to complete with supporting materials.
Are the trainings mandatory?	Some courses may be required based on role, program participation, or NHP initiatives. Practices will be notified when courses are required.
Can I request courses to be added?	Yes! Email training@nhpllc.org to request a specific training, material or for NHP to come in person.
Is there a cost to use the PDH?	No. PDH courses and resources are offered at no cost.
Are the courses self-paced?	Yes. Most PDH courses are self-paced and can be completed on your own schedule unless otherwise noted.
How many people from my practice should register?	At minimum, one person per practice must register and complete applicable courses. However, multiple staff members are encouraged to register based on their role and training needs.
How often is content updated?	PDH content is regularly reviewed and updated to ensure accuracy and alignment with current policies, guidelines, and best practices.
Who do I contact if I have questions or technical issues?	Please contact training@nhpllc.org with questions or support.
Can I stop a course and come back to it later?	Yes. PDH courses allow you to pause and return at a later time. Your progress will be saved so you can continue where you left off.
Will trainings still be offered on nhprae2.org?	No. Trainings will now be offered through the NHP Professional Development Hub (PDH). Participants will be directed to the PDH to register and complete trainings so that participation and completion can be tracked. We will share upcoming trainings and new course info on nhprae2.org .

Have a different question? Email training@nhpllc.org.