Behavioral Health Engagement (For Members Releasing from State Prison)

Measure Description:

- The percentage of members ages 18 and older releasing from state prison who had a behavioral health (BH) service within 14 days of release.
- The measure promotes timely BH engagement to reduce recidivism and support reentry, using administrative data.
- This measure is identical to the CMS Adult Core Set specification for BH follow-up, with payment tied to the overall rate under ACC Phase III RAE performance.
- BH services include outpatient visits, intensive outpatient, partial hospitalization, or telehealth with a BH provider.
- Reportable via claims or EHR, with emphasis on coordination with Department of Corrections (DOC) for release dates.

Numerator:

- Members in the denominator who had at least one BH service within 14 days of release.
- Services must be with a BH provider and documented in claims or EHR.
- Rate calculated as the percentage of engaged members, with payment based on the total rate for all releases.

Denominator:

- All members ages 18 and older releasing from Colorado state prison during the measurement year (CY2026).
- Members must be enrolled in Medicaid on the release date to be included in the denominator.
- Excludes releases to hospice or other non-community settings (see Exclusions section).

Services to Support Behavioral Health Engagement:

- Behavioral health outpatient visits or therapy sessions, provided in community or telehealth settings.
- Intensive outpatient or partial hospitalization programs for higher-need members post-release.
- Community mental health centers for accessible BH services and support groups.
- Telehealth or virtual BH consultations for immediate post-release engagement.
- Pharmacy services for BH medication management, though not direct for the measure.

Best Practices:

- Coordinate with DOC to receive release dates in advance per state protocols, allowing for pre-release planning and immediate BH appointment scheduling.
- Schedule BH services within 7–14 days of release, using integrated care models to address mental health, substance use, and reentry needs.
- Educate members pre-release on BH services using the "Teach Back Method" to confirm understanding, such as asking them to repeat back how to access telehealth.
- Document engagement in structured EHR fields with appropriate CPT codes to facilitate data capture and hybrid reporting.
- Partner with community BH providers for warm handoffs, targeting high-risk groups like those with serious mental illness or substance use disorders.

More information can be found here: www.medicaid.gov/medicaid/quality-of-care/performance-measurement/adult-and-child-health-care-quality-measures/index.html

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- Conduct outreach to released members via phone, text, or portal messages, offering transportation or telehealth to reduce no-shows.
- Common miss: Delayed engagement — always use CPT 90791 in claims for initial BH assessment and track 14-day window.
- Submit claims promptly with CPT codes to ensure engagements are captured in administrative data, reducing the need for chart reviews during audits.
- Monitor performance using EHR dashboards or RAE reports to identify gaps in rates and target interventions (e.g., better coordination for high-volume prisons).
- Collaborate with RAE quality teams for resources like pre-release toolkits, training on reentry BH, or incentives to improve equity in engagement access.

CY 2026 Payment Thresholds

Level	Required Rate	Payout %	Description
Basecamp	N/A	N/A	No Basecamp threshold; focus on building processes.
Tree Line	N/A	N/A	No Tree Line threshold; aim for full compliance.
Summit	≥37.1%	100%	All-or-nothing target; use coordination to achieve.

For the full list of codes, please see Appendix A on the following page.

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Appendix A

Codes to Identify BH Services	
Code Type	**Codes**
CPT	90791, 90792, 90832, 90834, 90837, 90845, 90847, 90849, 90853, 90875, 90876, 99221-99223, 99231-99233, 99238, 99239, 99251-99255
HCPCS	G0410, G0411, H0035, H2001, H2012, S0201, S9480, S9484, S9485

Codes for Telehealth BH Services (CPT/POS)	
Code	**Description**
90791	Psychiatric diagnostic evaluation (POS 02 or 10 for telehealth)
90832	Psychotherapy, 30 minutes (POS 02 or 10)

Codes for Hospice Exclusions (UBREV)	
Code	**Description**
0651	Hospice routine home care (per diem)
0652	Hospice continuous home care (per hour)
0655	Hospice inpatient respite care (per diem)
0656	Hospice general inpatient care (non-respite) (per diem)
0657	Hospice physician services
0658	Hospice room and board nursing facility (per diem)
0659	Hospice other (per diem)

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