



MEMBER EXPERIENCE ADVISORY COMMITTEE – REGION 2

Date/Time: Wednesday, November 19, 2025; 11:00 am – 12:00 pm

Location: **Zoe's Café**, 715 10th St, Greeley, CO 80631

or

[Join the meeting now](#)

Meeting ID: 213 815 217 181 66 - Passcode: YU3qM26r

Or Phone in

1-970-628-3535,, 755554257 Conference ID: 755 554 257

Facilitator: Raina Ali and Cailey Cimera

Objectives

- Create a safe place for Members to share their voice
- Provide feedback and experiences about your Health Care

Ground rules

- We can agree to disagree
- Titles are "left at the door"
- Let's be tough on problems, easy on people
- Remember the vision!
- Confidentiality
- Let people finish their thoughts / One person speaking at a time
- Make recommendations for how to solve problems
- Seek first to understand

Agenda Items:

Welcome	All
• Did you get a Flu Shot? Why or why not?	
Review Agenda	Raina
• Anything to Add?	
Member Benefits:	Raina
• Rights and Responsibilities • EPSDT	

Northeast Health Partners Member Services: 800-541-6870

Northeast Health Partners Care Coordination: 888-502-4190

Visit our website at: nhprae2.org



- Advance Directives
- Disenrollment
- Care Coordination

Federal Changes

Raina

- When changes start
- What you should know
- Where to get your information

Community Events/NHP Forums

Cailey

- 12/2 StarRise Opening 1-4pm, Greeley
- Do you know of any others?

Reminders:

Raina

- Member Material Review Workgroup
 - Next Meeting is November 25, 2025, from 1-2
 - \$25 gift card for attending
- Next PIAC
 - Urban: January 28, 2026, 10-11:30
 - Rural: February 4, 2026, 10-11:30
 - \$25 gift card for attending
 - nhprae2.org/members/join-a-team/piac/
- Next Meeting
 - **February 18, 11-12**

Wrap up/Thank you

Raina

Northeast Health Partners Member Services: 800-541-6870

Northeast Health Partners Care Coordination: 888-502-4190

Visit our website at: nhprae2.org