

Meeting Agenda: Larimer Member Experience Advisory Council

Thursday, Sept. 4th 11:30am-1pm / Virtual Meeting on Zoom

Zoom Meeting Link & Phone Number

Zoom link:

https://us06web.zoom.us/j/82322647075?pwd=EGMDrZ7tbSaSbUfzBDuVbFQzY6gva1.1

Meeting ID: 823 2264 7075

Passcode: 513035 One tap mobile

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Purpose of today's meeting

We focus on learning more about our new regional organization, Northeast Health Partners and the recent transition our Medicaid program here in Colorado went through recently. We will also have a little time to talk about our council work together and looking ahead to future topics.

Agenda - 90 minutes

10min - Welcome and Introductions

70min - All about Northeast Health Partners

- Background of NHP
- Main changes and updates for Medicaid that started July 1
- Care Coordination at NHP
- Meet the CEO
- Questions and Answers

10min - Council housekeeping

- Schedule of our council (staying the same)
- Future topics for the council
- Recruitment for the council for the future

Attendees

Outside of our Larimer Medicaid members, we will have a few administrative folks join us from Northeast Health Partners for some of our meeting, including:

- Raina Ali Community Relations Manager
- Kayla Garlow Lead Care Coordinator
- Kari Snelson, LCSW, CHC CEO of Northeast Health Partners

About the Larimer Member Experience Advisory Council:

A council for people in Larimer county who use Medicaid, to share our experiences of accessing care covered by Medicaid. We help shape the system that serves us to improve access for everyone. Our council has operated for over 7 years under the leadership of Colorado Cross Disability Coalition, led by a Medicaid member themselves. Our council works on system change by advising the regional organization on how to better serve and outreach Medicaid members in Larimer county, bringing various community leaders in to listen and talk with us.

Areas we have worked on:

- Ensuring people with chronic pain have appropriate access to care, including by working with the state on physical therapy approvals for maintenance care
- Access in Larimer county to behavioral healthcare for people with Intellectual/Developmental Disability, by working with our regional organization, Larimer County, and the new Longview facility

Why join the council?

If you are a Medicaid member in Larimer county, and you are passionate about making sure people with Medicaid (Health First Colorado) in our communities can access the care they need when they need it, please join us! Email facilitator <u>Alison Sbrana</u> to be added to the list. We meet every other month on the odd months, the first Thursday from 11:30am-1pm on Zoom.