

RESOURCES

Update Contact Info

Don't miss important updates - make sure your mailing address, email and phone number are up to date today.



If you need help with the information in this document, including written/ oral translation; or in a different format like large print or as an audio file, we can help you at no cost. Call NHP at 800-541-6870 or State Relay 711 for callers with speech or hearing disabilities.

Renewal

Check the mail for the Renewal Form (formerly called Redetermination Paperwork).

Health First Colorado (Colorado's Medicaid Program) will mail or email a letter about each member's health coverage; this is based on how member signed up to receive information (by mail or email).

- This letter will let someone know if they need to complete a renewal form to see if they are still eligible for Health First Colorado.
- The signature page, renewal form, and information asked for must be signed and returned within 30 days.

For help or to learn more:

- Call NHP, 800-541-6870
- Contact County DHS office
- Visit the Renewal FAQs page, healthfirstcolorado.com/renewals

Updating Information

If any of the information below changes, please make sure to update it:

- Mailing address, phone or email
- Income or job changes
- Primary Care Medical Provider change
- Marriage, pregnancy or recent birth

To update information:

- Visit Colorado.gov/PEAK. In PEAK, go to your "mailbox" and select "update communication preferences" from that page.
- Use the Health First Colorado app on your phone. The app is free for members.
- Contact county department of human services (DHS).

CARE COORDINATION

Care coordination is free and can be used to help make appointments, get medications filled or set up transportation for your outpatient appointments. Call 888-502-4190 to connect with a care coordinator.



800-541-6870



nhprae2.org



State Relay: 711



Health First
COLORADO

Colorado's Medicaid Program